



ANNUAL REPORT  
**2018**



# Accreditation and Cofrac



**3689**

total accredited entities as at 31/12 including **73** abroad



**3514**

assessments conducted in total



**180**

employees



**>1800**

assessors and technical experts



**>90**

economies that recognise French accreditation



## Our commitments

**Independence** in regard to any commercial initiative

**Impartiality** of decisions, as all the accreditation stakeholders are represented on the decision-making bodies

**Transparency** of methods and processes, accessible to everyone on our website

**Confidentiality** of employees, assessors and technical experts, and of the members of our bodies



Accreditation is a voluntary or regulatory approach, consisting in assessing and recognising the technical competence and impartiality of conformity assessment bodies, which verify that products, services, systems, facilities and staff meet the specified requirements.

It is intended for testing and calibration laboratories, verification bodies, proficiency testing providers and reference material producers, medical laboratories and inspection, certification or qualification bodies. By contributing to the continuous improvement of controls as well as the quality of products and services placed on the market, accreditation boosts market confidence and is also a differentiating asset for the entities that use it.

The French Accreditation Committee, Cofrac, is a non-profit organisation created in 1994. It is the national accreditation organisation, a genuine recognition of accreditation as an activity of public authority and general interest. With a view to independence, all related interests are represented on the decision-making bodies.

Thanks to the expertise of over 180 employees and a network of more than 1,800 assessors and technical experts, Cofrac continues to develop and strengthen its teams to provide the best possible service to its customers. Organised around four divisions - Certifications, Inspection, Laboratories and Healthcare - Cofrac is dealing with a continuous growth in accreditation requests.



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Find out about our strategic directions on our website:  
<https://www.cofrac.fr/en/who-we-are/our-roadmap/>



# Message from the Chairman

## Solid results

Accreditation maintained sustained levels of activity in 2018. Indeed, after a year of stability in 2017, our revenue slanted upward in 2018, growing by 7%. The net profit remains stable, at 2.8% of income. At the same time, it is interesting to note that the number of accredited entities has diminished slightly, testifying to the consolidation of bodies in certain sectors of activity.

These solid results allow us to look to the future with serenity, and pursue our investment policy of modernising our information system and the service offering for our accredited clients.

## A year of concrete achievements

2018 will go down as a year particularly marked by the realisation of several major IT developments, including the roll-out of e-folio for the online entry of assessment reports, FLEXI+ for our accredited clients to directly manage their flexible scopes, and the deployment of the new institutional website with, for the first time, an employer brand component.

All these developments follow on from the results of the satisfaction survey conducted with our clients, aimed at improving the efficiency and quality of service that we offer them and raising the profile of accreditation. Being capable of deploying these solutions on schedule was far from a done deal. It was only made possible thanks to the investment of our teams on a daily basis, and this success instils us with confidence in the projects yet to come.

## Meeting new challenges

Yet these deployments are not an end in themselves. Cofrac is committed to a digitalisation project, for revamping its entire information system and proposing new features with high added value. While 2018 constituted a first essential step in studying the feasibility of this project and putting in place a dedicated set-up, 2019 will see the advent of new spaces for the accredited bodies, for the candidates for assessor posts, and for the Cofrac staff.

2018 was also marked by the departure of Bernard Doroszczuk, who left to join the ASN (French Nuclear Safety Authority). His successor will be tasked with pursuing the modernisation work in progress for several years now, and applying the strategic directions for the period 2019 - 2023.

My warmest thanks go out to all the teams for the work they have done and for their personal investment in all they do. I count more than ever on their commitment, competence and enthusiasm to ensure that our current and future projects will be crowned with success.



**Joël KARECKI**

Chairman of Cofrac



# Cofrac's Board of Administrators

<b>Chairman</b>	Joël KARECKI
<b>Deputy Chairman</b>	Jacques LEVET
<b>Treasurer</b>	Stéphane TORREZ

## Accredited bodies

Gilles BERNARDEAU	RESEAU CTI
Laurent CROGUENNEC	FEDERATION HEXAGONE
François GRÉMY	COPREC
Thomas GRENON	LNE
Franck LEBEUGLE	AFNOR CERTIFICATION
Stéphane TORREZ	EUROLAB
Raymond ZINS	LABAC

## Professional groups of entities using accreditation

Kathia BARRO	FHF
Laurent CACHEUX	CNA (National Purchasing Council)
Jacques LEVET	FIEEC
Jacques MAUGE	CCFA
Cédric PAULIN	CPME
Jean-Michel POULIER	GIFAS

## Public interest Representatives

Viviane APIED	French Ministry of the Environment
Jacques BESLIN	ALLDC (Leo Lagrange Consumer Association)
Jacky BONNEMAINS	Robin des Bois Association
Eric CUZIAT	DGCCRF
Michel GUILLOU	French Ministry of Agriculture
Céline PERRUCHON	French Ministry of Healthcare
Nicolas REVENU	CNAFC (National Association of Catholic Families)

## Qualified individual

Joël KARECKI

## Government commissioner

Rémi STÉFANINI DGE - SQUALPI

## Members in advisory capacity

Maguelonne CHAMBON	LNE - Scientific Metrology
Sylvie DONNE	General Auditor for Economy and Finance
Isabelle RIMBERT	AFNOR - Standardisation



# Message from the General Director

*With Bernard Doroszczuk quitting his post of General Director on 14 November 2018, it is his successor, Dominique Gombert, who reviews a year that was particularly eventful for the Cofrac teams, and which would be marked by the realisation of several large-scale projects.*

## Activity

Cofrac had 3,689 accredited entities on 31 December 2018, compared to 3,761 a year earlier. This represents a slight drop of 1.9%. Cofrac activities with regard to Good Experimental Practices (GEP) and Good Laboratory Practices (GLP) were down by around 1%, with 157 cases managed by the end of 2018.

At the same time, revenue grew by 7% and for the first time exceeded €34 million, with Healthcare division activity surpassing for the first time the activity of the Laboratories division.

The slight erosion in the total number of accredited entities is manifested essentially within the Inspection and Healthcare divisions. It mainly results from the consolidation of bodies in the field of legal metrology, and of the biomedical laboratories.

While the number of accredited entities has remained more or less stable in the Laboratories division, it grew significantly in the Certifications division. After an increase of almost 3% in 2017, there was a rise once again in 2018 of nearly 8% in the number of accredited certification bodies. The implementation of new regulations at national and European level (ISR label, ISO 37001 anti-corruption management systems, for example) undeniably helped boost the demand for accreditation in this division.

In light of the analysis of the results of the survey conducted in 2017 with its clients, Cofrac has put in place several actions best suited to meet their expectations, be it in terms of communicating the benefits of accreditation or putting online simplified application forms that are easy to understand by the uninitiated.

It would be remiss not to mention the work largely initiated in 2018 on rendering the Cofrac management system compliant with the requirements of the new version of the NF EN ISO/IEC 17011 standard. With the accent on taking account of risks concerning impartiality, staff competence and assessment preparation, Cofrac is preparing itself actively for the assessment to be conducted by European co-operation for Accreditation (EA) in 2020. As part of this, we shall also be applying to become a signatory of the future multilateral recognition agreement concerning the accreditation of reference materials producers.

## Development of information systems and digitalisation

2018 was marked by the realisation of several large-scale IT developments.

Launched in August, the e-folio application, for entering assessment reports online, was progressively rolled out in the Inspection and Healthcare divisions. Since November 2018, all the assessments for these two divisions have been done in e-folio. It was also in this same period that deployment was initiated in the Laboratories division. E-folio will be subsequently extended to all divisions and accreditation standards. Support for the teams, assessors and accredited bodies in the deployment of this application has been a resounding success, and is just reward for the investment of all those who participated in it.

Enabling accredited bodies to update their detailed scope directly and publish it on [cofrac.fr](http://cofrac.fr), the FLEXI+ application was deployed in early July. After the success of the pilot phase, run with just a few bodies, this option is now proposed to all accredited laboratories with flexible scope, when preparing their assessments. This application will be subsequently extended to the Certifications and Healthcare divisions.

Following on from the work carried out on the "employer brand", two new websites: [recrutement.cofrac.fr](http://recrutement.cofrac.fr) and [experience-evaluateur.cofrac.fr](http://experience-evaluateur.cofrac.fr) went online in May, for attracting new talent and reinforcing the panel of technical assessors.



**Dominique GOMBERT**

General Director of Cofrac



**> 7%**  
revenue



**2**  
large-scale IT developments:  
e-folio and FLEXI +



**2**  
new recruitment websites



An initial version of our new institutional website was deployed in late August. This site coexisted with [cofrac.fr](http://cofrac.fr) until the end of 2018, for the time it took to gather the opinions of web users and improve the user experience before putting the definitive version online. Intended to be more instructional and intuitive, this new site constitutes a further step in the framework of improved customer relations.

Finally, the past year also provided the opportunity to pursue the work on the digitalisation of Cofrac. A feasibility study was carried out to validate the technical choices and the envisaged internal organisation with regard to the developments. The digital roadmap was drawn up, pending its validation by the Board of Administrators in early 2019. It will tie in with the new strategic orientations established for the period 2019-2023.

## Communication actions and events

Cofrac participated in the Certif'2018 conference that took place in May in Paris, dedicated to the key technologies of the electro-technological industries for the coming 10 years. Cofrac took this opportunity to promote the benefits of accredited certification in the digital field.

In early July, the second Accreditation and Inspection forum brought together almost 130 participants. The quality of the information provided and of the exchanges was particularly appreciated.

Organised under the patronage of the Minister of Social Affairs and Health, the first Accreditation and Healthcare forum took place in early November, in the presence of many institutional and academic guests, including the General Director for Health. The addressed topics sparked a great deal of interest on the part of the 500 or so attendees.

Cofrac also took part in the Mayors and Local Authorities Show in November. The documentation produced on topics concerning the general public are available from [cofrac.fr](http://cofrac.fr).

2018 also provided the opportunity to reinforce the promotion of accreditation on a voluntary basis, whether through interviews with accredited bodies in the *Compétences* magazine, publications on the social networks, such as LinkedIn or Twitter, participation in events organised by third parties, or through the awarding of accreditation diplomas.

## International

Internationally, Cofrac actively participated in the drafting of the new accreditation standard: ISO/IEC 17029 Conformity assessment - General principles and requirements for validation and verification bodies, due to be published in September 2019. It was also heavily involved in the revision of the ISO standards of series 14064 and of the standard ISO 14065 - Verification and validation in the environmental field - for ensuring, in particular, the compatibility of this standard with the future ISO/IEC 17029.

In late January, Cofrac received around 50 foreign counterparts in two workshop sessions organised by the EA Laboratory Committee. The purpose of this workshop was to discuss the new version of the NF EN ISO/IEC 17025:2017 standard and facilitate the implementation of assessor training by each accreditation body.

Cofrac also organised the EA Communications and Publications Committee meeting in September, which brought together around 30 of its peers in Paris.

Lastly, it participated in peer assessments organised by EA with several of its counterpart organisations.



1

new institutional website



~130

participants at the 2<sup>nd</sup> Accreditation and Inspection forum



~500

participants at the 1<sup>st</sup> Accreditation and Healthcare forum



~80

foreign counterparts welcomed to Paris, 50 for the workshop organised by the Laboratory Committee, 30 for the meeting of the EA Communications and Publications Committee



# Laboratories



## 1,901

total accredited entities as at 31/12 including **66** abroad

**499** in the Biology-Agrifood pole

**414** in the Chemicals-Environment pole

**544** in the Physics-Mechanics pole

**444** in the Building-Electricity pole



## 42

initial accreditations



## 559

accreditation extensions



## 1,369

assessments carried out



## 157

GEP/GLP files



## Highlights

For the Laboratories division, the year was particularly marked by the deployment of the transition plan toward the NF EN ISO/IEC 17025:2017 standard, comprising in particular:

- the creation of documents such as LAB INF 86, for the use of laboratories and assessors, which presents a comparison between the requirements deriving from the 2005 version and those of the 2017 version;
- the overhaul of document LAB REF 02 "Requirements for laboratory accreditation according to standard NF EN ISO/IEC 17025:2017";
- a study of the impact on all the division's documents and the launch of updates;
- the training and qualification of 160 quality assessors and 700 technical assessors on the new standard. This is an operation requiring a great deal of preparatory work, and which has made it possible for the first time to qualify technical assessors by means of e-learning.

To support the laboratories, they were provided with a transition note and many articles were devoted to this topic in the Cofrac communication documentation (website, Compétences magazine).

The first transition assessments began in October 2018.

In March 2018, the Board of Administrators appointed the Chairman of the Laboratories division committee, upon proposal from said committee.

2018 also saw the culmination of the FLEXI+ project, which is coordinated by the Laboratories division. From July, volunteer laboratories were able to use the new application in real-life conditions for managing their detailed scope (in the framework of FLEX2 and/or FLEX3 flexible accreditation), and publish it on the Cofrac website.



# Laboratories



## Biology-Agrifood Pole

The Pole finalised the transition plan from ISO Guide 34 to the new NF EN ISO 17034 standard concerning reference materials producers: publication of the associated reference documents, training of assessors, updating their qualification, conducting initial assessments. Drafting was also finalised of technical guide LAB GTA 59 on the microbiological analyses of agrifood products and environments, and work was done on LAB GTA 19 relating to microbiology applied to fine chemicals, cosmetics, and health & safety products.



## Building-Electricity Pole

The Pole finalised the revision of technical accreditation guide LAB GTA 07 on the traceability of measurements in the field of testing electromagnetic compatibility, radio frequency and electromagnetic field measurements on site. It revised the accreditation regulations scheme concerning bodies conducting measurements of asbestos fibre dust in the workplace, in collaboration with the DGT (General Directorate for Labour). The Pole also reviewed LAB GTA 10 concerning the metrology of electrical, magnetic and time quantities, along with document LAB INF 26 concerning the associated nomenclature.



## Chemicals-Environment Pole

The Pole delivered the first accreditations to laboratories in the field of microbiological analyses of sludge and reviewed the first accreditation requests in the field of fish sampling using electricity for fish population monitoring networks. It also revised document LAB REF 27 on the specific requirements for the accreditation of bodies conducting inspections of occupational exposure to chemical agents in the workplace air, and published LAB GTA 41 on biological analyses of aquatic environments.



## Physics-Mechanics Pole

The Pole delivered a first accreditation to a laboratory conducting tests on coffins as per the Order of 20 December 2018 defining the methods of verification. It also initiated work on the accreditation conditions for bodies responsible for the individual monitoring of worker exposure to ionising radiation, in collaboration with the DGT, and of the accreditation of bodies conducting tests on pressurised nuclear equipment, in association with the ASN (Nuclear Safety Authority).



## Developments

- Calibration of SAR measurement devices (Specific Absorption Rate: energy emitted by mobile devices and absorbed by human tissue).
- Sampling of fish using electricity for fish population monitoring networks.
- Microbiological analyses of sludge.
- Accreditation for the purposes of notifying laboratories concerned by the Construction Products Regulation (EU) 305/2011.



## International

Organisation of the "Train-The-Trainer Workshop on ISO/IEC 17025:2017" training from the European co-operation for Accreditation (EA) Laboratory Committee on Cofrac's premises in Paris, from 23 to 26 January 2018. Hosting some 50 foreign counterparts at two sessions for discussing the new version of the NF EN ISO/IEC 17025:2017 standard and facilitating the implementation of assessor training by each accreditation body.

Preparing for the extension to the European Multilateral Agreement\* for producers of reference materials based on standard NF EN ISO 17034. The extension is scheduled to come into effect in 2020 at the EA audit.

\* of which Cofrac is a signatory.



# Healthcare



## 849

total accredited entities as at 31/12

including **823** as per standard NF EN ISO 15189  
and **293** hospitals  
representing **4,137** sites



## 18

initial accreditations



## 296

accreditation extensions



## 836

assessments carried out



## 799

accredited biomedical laboratories



## Projects

- Accreditation of the biomedical laboratories (BML) that are part of a "Territorial Hospital Group" (GHT - Groupement Hospitalier de Territoire) and, more generally, the pooling of resources between biomedical laboratories.
- Revision and publication of the technical guide for biomedical accreditation.
- Creation of a specific requirements document for assessing biomedical laboratories involved in the individual monitoring of workers' exposure to ionising radiation.
- Accreditation in microbiology, genetics and for testing that uses next-generation sequencing (NGS) technologies.
- Development of a medical imaging accreditation scheme on a voluntary basis.



## International

The division is active at European level and participates in the Healthcare working party of European co-operation for Accreditation (EA). It works alongside AFNOR in contributing to the work on the revision of the ISO 15189 standard.



## Highlights

Following the first regulatory deadline of 31 December 2017, 2018 was marked by the progressive resumption by the biomedical laboratories (BML) of moves to extend their accreditation scope, with a view to cover by 1<sup>st</sup> November 2020 their entire activity.

As part of this, exchanges with the professionals were intensified to promote a progressive and optimised approach to the submission of extension applications.

The consolidation of the BML continued apace, translating into fewer assessments carried out but over a broader perimeter (sites and sub-families).

In parallel, development continued in accreditation for medical point-of-care testing (POCT), with 31 biomedical laboratories accredited, and for anatomy and cytopathology testing, with 27 accredited structures.

The division continued its process optimisation actions with, in particular, the redefinition of the accreditation scopes for better visibility of the competences concerned and simplification of accreditation applications; non-systematic recourse to prior documentation examination in order to alleviate the extension process; and simplification of the accreditation application file.

The accreditation process for medical point-of-care testing and for simple unit tests was also reviewed to optimise the methods of assessment, as was the decision-making process in the framework of "simplified" procedures and procedures via rapporteurs, the objective of which has been both to lighten the workload of the Accreditation Commission members and shorten the lead times.

For certain activities, to compensate for the lack of medical biology assessors, recourse to experts operating remotely has been envisaged as an adjunct to on-site assessment. A pilot operation was carried out for the accreditation of specialised examinations.

The first Accreditation and Healthcare forum took place on 6 November, in the presence of many institutional and academic guests, including the General Director for Health. Among the 500 participants, 85% of the people who responded to the satisfaction survey declared themselves satisfied or very satisfied with the event.



# Inspection



## 762

total accredited entities as at 31/12 including **2** abroad



## 26

initial accreditations



## 114

accreditation extensions



## 728

assessments carried out



## Developments

- Determining and assessing the conservation status of asbestos in ships.
- Inventory of hazardous materials in ships.
- External audit of the management system for the safety of railway traffic on certain railway lines used for goods transport.
- Auditing marketing declarations of contributor eco-organisations in certain extended producer responsibility (EPR) industrial channels.
- Assessment of detection and security incident response service providers working in the field of information security (ANSSI).
- Operational checks of high-voltage protection mechanisms.
- In-plant inspection of the production system relating to metals processing.
- Production checks on site and prior to dispatching of textile consumer products.



## International

Participation in the work of the Inspection Committee of European co-operation for Accreditation (EA) and of International Laboratory Accreditation Cooperation (ILAC), including the drafting of the ILAC G28 guide, relating to the presentation of accreditation scopes to inspection bodies, and the revision of the ILAC P15 document, relating to the application of standard ISO/IEC 17020.

Participation in three accreditation bodies audits, two organised by EA and one by ILAC.



## Highlights

The Inspection division has shrunk compared to 2017 in terms of the number of accredited bodies. This number of voluntary withdrawals can be explained by the consolidation of bodies in the field of legal metrology. This is a phenomenon that continues to progress, as the number of legal entities accredited for the verification of regulated measurement instruments has continually fallen over recent years, passing from 269 on 1<sup>st</sup> January 2016 to 198 at the end of 2018. Conversely, the number of members within the bodies organised into networks in the field of legal metrology continues to grow, hence the increase in the number of accreditation extensions.

2018 was marked by the successful complete transfer of the legal metrology activity from the Laboratories division to the Inspection division after a transition period of three years. 99.5 % of the bodies accredited in this field are now accredited as per standard NF EN ISO/IEC 17020:2012.

The division also prepared for the coming into force on 1<sup>st</sup> January 2019 of a new accreditation regulation, INS REF 05, applicable to all the division's activities. This document marks the culmination of the work on the harmonisation and revision of the rules for calculating periods and quantifying assessments.

To ensure better legibility and fairer treatment of the bodies according to their activity, including in legal metrology, the fee calculation formula has also been revised. This modification gave rise to the publication of a single pricing document: INS REF 07.

Among the other projects, the division put online in November 2018 simplified accreditation application forms and revised the assessment report review circuits so as to speed up treatment and expedite the decision-making process.

The second Accreditation and Inspection forum took place on 3 July 2018 and registered very high satisfaction levels among participants. The new rules for the quantification of assessments were presented at this event.



# Certifications



## 177

total accredited entities as at 31/12 including 5 abroad



## 15

initial accreditations



## 63

accreditation extensions



## 581

assessments carried out

## Developments



- Certification of the occupational health & safety management systems as per ISO 45001.
- Certification of products eligible for environmental labelling.
- Certification of health data hosting services (ASIP).
- Certification as per the poultry raising charters (interprofessional association).
- Certification of Cloud service providers (ANSSI).

## Cooperation:

### Internationally



Heavy involvement of the division in work on drafting or revising requirements documents published by the International Accreditation Forum (IAF), with the constant objective of guaranteeing their applicability and feasibility.

Participation in standardisation activities, in particular for the creation of standard ISO/IEC 17029 - General principles and requirements for validation and verification bodies, and the revision of standards ISO 14064 (verification and validation in the field of greenhouse gases) and ISO 14065 (verification and validation in the environmental field).

Work in the European working party on the protection of data and collaboration with the European Commission on organic farming regulations.

Participation in the annual meeting of mass retail specifiers on food safety.

Active participation in the biannual meetings of the European co-operation for Accreditation (EA) Certification Committee and the biannual meetings of IAF.

### Nationally



Cooperation with the public authorities and specifiers: with the DGT (General Directorate for Labour) for precise monitoring of the existing mechanisms and for the implementation of new schemes concerning occupational health & safety or radiation protection; with the French National Health Insurance Fund for Employees (CNAMTS) (revision of the CACES® mechanism); with GIFAS for maintaining accreditation in the aerospace field and incorporating requests from manufacturers; with the DHUP (Habitat, Town Planning and Landscapes Directorate) for the revision of the certification mechanism for real-estate diagnostics operators; and with the CNAPS (National Council for private security activities) for extending the field of certification for the training of armed private security agents.



## Highlights

The division's growth in activity continued in 2018, with a 9% increase in the number of accredited entities, including 50% as per ISO/IEC 17065, in the certification of products, services and processes.

The division was intensively solicited to study the possibilities of developing accreditation mechanisms for framing new certification activities in a wide variety of fields. The 2018 figures serve to confirm that the implementation of new regulations, at national or European level, constitutes a growth factor for the accreditation activity and for the certification bodies.

The end of the certification transition period as per ISO 9001/14001 version 2015 on 15 September 2018 was subject to close monitoring. The figures at the end of the period demonstrated the very high conversion rate of 93%.

Following the customer survey carried out in 2017, the division has further developed the methods for reviewing initial accreditation or accreditation extension applications according to the context of the application.

In 2018, it qualified three quality assessors, fifteen technical assessors and four experts, notably for addressing the increase in accreditation applications for the certification of products and services and of management systems, with regard in particular to the development of new mechanisms (professional training or ISO 45001 for occupational health & safety).

The division was audited by the French national aerospace specifier, GIFAS, in the framework of its annual monitoring. The result of this audit was very positive.

At the start of 2018 it also received a team of European colleagues for assessing the environmental management and audit system (EMAS) in the framework of accreditation body cooperation in the field of FALB (Forum of Accreditation and Licensing Bodies). No findings were detected.



# Cofrac assessors



**>1800**

assessors and technical experts



## Initial qualifications

**42**

quality assessors (44 in 2017)

**138**

technical assessors (138 in 2017)



## Qualification renewals

**86**

quality assessors (97 in 2017)

**182**

technical assessors (196 in 2017)



## Qualification extensions

**5**

quality assessors (8 in 2017)

**85**

technical assessors (107 in 2017)



## Monitoring

**92**

quality assessors (87 in 2017)

The recruitment drive for new assessors continued in 2018, to respond in particular to the need for resources linked to the implementation of new accreditation mechanisms: professional training, occupational health & safety with ISO 45001, external auditing of the railway safety management system on certain lines used for goods transport, and the monitoring of fish populations in waterways.

In healthcare, information and communication actions to encourage medical biologists to become technical assessors were conducted jointly with the DGS (Directorate General for Health) and the DGOS (Directorate General for Health Service Provision), and with the liberal trade unions, scientific societies and federations, in particular at conferences of hospital general managers and chairpersons of hospital medical commissions, or directly with major corporations. Although this is not specific to Cofrac, the hiring of new technical assessors remains problematic.

In 2018 Cofrac developed, for the first time, a distance learning module for qualification on the 2017 version of standard NF EN ISO/IEC 17025 for the 700 or so technical assessors concerned. In parallel, all the quality assessors already qualified on the 2005 version of the standard were trained on the new version in face-to-face sessions.

In healthcare, one module - also as e-learning - was deployed to make the technical assessors aware of cancelled findings following assessments.

Harmonisation meeting also took place in many fields, whether for healthcare for all qualified assessors, or in other fields linked to certification, inspection or laboratory activities.



# Members of the association

## Active members

### Accredited bodies or their groupings

01 CONTROLE  
 AB CERTIFICATION  
 ACDEF  
 ACEP  
 ACRITEC  
 AFNOR CERTIFICATION  
 ALLIANCE CONTROLE VERIFICATION  
 ANSES  
 ANSM  
 APAVE  
 APHM LBM - MEDICAL BIOLOGY POLE  
 APIC CONSULT  
 APROLAB  
 AR'CONTROL  
 ASAC  
 ASEFA  
 ASQUAL  
 AUTO FORMATION QUALITE  
 BC-BTP  
 BC-LAB  
 BIOPATH LABORATOIRES  
 BIZLINE SAS  
 BUREAU ALPES CONTROLES  
 BUREAU VERITAS CERTIFICATION FRANCE  
 BUREAU VERITAS EXPLOITATION  
 BUREAU VERITAS LABORATOIRES  
 BUREAU VERITAS SERVICES SAS  
 CABINET FONTAN  
 Cabinet KUPIEC & DEBERGH  
 CEFRI  
 CENTRE DE PATHOLOGIE EMILE GALLE  
 CENTRE HOSP MEM. France/United States  
 CENTRE HOSPITALIER DE BETHUNE  
 CERIB  
 CERQUAL SAS  
 CETIAT  
 CETIM  
 CETIM CTDEC  
 CHU DIJON BOURGOGNE  
 CNPP CERT  
 COFREND  
 CONFARMA FRANCE SAS  
 CONTROL UNION INSPECTIONS FRANCE  
 COPREC  
 CREPIM  
 CRITT MDTS

CSTB  
 CTC  
 CTIF  
 DEKRA CERTIFICATION SAS  
 DEKRA INDUSTRIAL SAS  
 DNV GL - BUSINESS ASSURANCE FRANCE  
 DTSB-SFJF  
 ECOCERT SA  
 ETABLISSEMENT FRANCAIS DU SANG  
 EUROLAB France  
 EUROVENT CERTITA CERTIFICATION  
 EXALAB  
 FCBA  
 FEDERATION HEXAGONE  
 GDS FRANCE  
 GEN BIO  
 GIE ICV - VVS  
 GINGER CEBTP  
 GLOBAL CERTIFICATION  
 GNIS SOC  
 GRETCO INSPECTION  
 GRID SOLUTIONS SAS  
 GROUPE DE PREVENTION  
 GRTGAZ  
 IFSTTAR  
 INERIS  
 INSTITUT DE SOUDURE INDUSTRIE  
 INTERTEK CERTIFICATION France  
 IRSTEA  
 ITERG  
 LABAC - LABO DE L'ILL  
 LABORATOIRE BIOCENTRE  
 LABORATOIRE CERBA  
 LABORATOIRES POURQUERY  
 LABOSUD  
 LBM BIOFRANCE  
 LBM CAB  
 LBM DES HUEP - AP-HP  
 LBM EVOLAB  
 LBM SELAS BIOAXIOME  
 LCIE  
 LCPP  
 LNE  
 LRQA FRANCE SAS  
 LSTI SAS  
 MAZARS SAS

MIRION TECHNOLOGIES (CANBERRA) SAS  
 MORIN-OCdS  
 NESTLE FRANCE NQAC Cergy  
 NOVABIO  
 OPQIBI  
 PREVENCO  
 PROBIOQUAL  
 QUAESRES - QUALIPROPRE  
 QUALIBAT  
 QUALICONSULT  
 QUALIFELEC  
 QUALISPORT  
 QUALIT'EnR  
 QUALITY PARTNER SAS  
 QUALTECH SAS  
 RATP  
 RESEAU CTI  
 SARL CLOAREC  
 SAUR  
 SCP des Drs BLOGET et DECLERCK  
 SECOPREV SARL  
 SELARL CANARELLI COLONNA FERNANDEZ  
 SELAS BARLA  
 SELAS BIOLAB AVENIR  
 SELAS BIO-LAM-LCD  
 SELAS EIMER  
 SELAS EX  
 SELAS L'ABO+  
 SELAS LABOMAIN  
 SELAS LABORATOIRE ANALYSEO  
 SELAS LABORATOIRE BIOMER  
 SELAS LABOSUD GARONNE  
 SELAS LABOSUD PROVENCE BIOLOGIE  
 SELAS LBMMS NOVABIO  
 SERVICE COMMUN DES LABORATOIRES  
 SGS FRANCE - LAB. DE ROUEN  
 SGS ICS  
 SILLIKER SAS - MERIEUX NutriSciences  
 SNIPF CERTIFICATION  
 SOCOTEC  
 SOCOTEC CERTIFICATION FRANCE  
 SOPEMEA  
 SUD LOIRE PREVENTION SARL  
 SYPREV  
 TRESICAL SA  
 VIVAUTO PL



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AFG  
AGRI CONFIANCE  
AIMCC  
CNOM  
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CCFA - FRENCH AUTOMOBILE MANUFACTURERS COMMITTEE  
CONSEIL NATIONAL DES ACHATS  
CPME  
EDF - LAB PARIS - SACLAY  
FEDERATION FRANCAISE DES METIERS DE L'INCENDIE

FEDERATION HOSPITALIERE DE FRANCE  
FFB (French Building Federation)  
FFLOEI  
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<b>Contributor in advisory capacity</b>	Maguelonne CHAMBON	LNE

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<b>Qualified individuals</b>	<p>M. THIBAUT</p>	<p>Independent consultant</p>

\* Member with consultative vote



# Financial results in €K

## Balance sheet

Assets	Balance sheet		Liabilities	Balance sheet	
	31/12/17	31/12/18		31/12/17	31/12/18
Gross fixed assets	9,684	10,675	Social funds	6,418	7,336
Depreciation	-5,659	-6,455	Year's results	918	976
<b>Net fixed assets</b>	<b>4,025</b>	<b>4,220</b>	Provisions for risks and charges	122	152
Accounts receivable and related accounts	6,523	7,146	Loans and financial liabilities	210	45
Provisions for receivables	-107	-174	Provisions for financial risks	-	-
<b>Accounts receivable</b>	<b>6,416</b>	<b>6,972</b>	Debts to suppliers and related accounts	5,570	5,844
Other receivables	1,560	1,105	Social security, tax and other liabilities	4,626	4,769
Marketable securities	1,832	1,735	Prepaid expenses	11	54
Liquid assets	3,329	4,386	Conversion differences	-	-
Prepaid expenses	713	758	<b>Total</b>	<b>17,875</b>	<b>19,176</b>
Conversion differences	-	-			
<b>TOTAL</b>	<b>17,875</b>	<b>19,176</b>			

## Income statement

Expenses	Year		Products	Year	
	2017	2018		2017	2018
Staff expenses (incl. company restaurant, continuing training, payroll taxes, CICE tax deduction)	11,877	12,173	Charges	9,068	9,321
Remuneration of assessors	11,593	12,525	Accreditation (audits, preliminary studies, review of corrective actions)	20,197	21,685
Mission expenses	3,048	3,470	Other (mission expenses, developments, etc.)	2,956	3,330
Operating costs	4,036	4,384	Contributions	116	119
CET (CVAE and CFE)	276	295	<b>Subtotal</b>	<b>32,336</b>	<b>34,456</b>
<b>Subtotal</b>	<b>30,830</b>	<b>32,846</b>	Agreements with ministries	295	273
Depreciation expenses	835	823	Writeback to provisions for depreciation of receivables	41	23
Provisions for depreciation of accounts receivable	46	90	Writeback to provisions for risks and charges and transfer of operating expenses	237	285
Provisions for risks and operating costs	67	30	Writeback to provisions for financial risks and charges	4	10
Provisions for financial risks	10	6	Writeback to provisions for exceptional risks and charges		
Provisions for exceptional expenses			Financial income	79	43
Payment losses	38	20	Extraordinary income	45	56
Financial expenses	9	3	<b>Total</b>	<b>33,037</b>	<b>35,146</b>
Exceptional expenses	6				
Corporate taxes	277	352			
Profit for the year	918	976			
<b>Total</b>	<b>33,037</b>	<b>35,146</b>			

NB: figures to be submitted for the approval of the General Meeting



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