Accreditation is a voluntary or regulatory approach, consisting in assessing and recognising the technical competence and impartiality of conformity assessment bodies, which verify that products, services, systems, facilities and staff meet the specified requirements.

It is intended for testing and calibration laboratories, verification bodies, proficiency testing providers and reference material producers, medical laboratories and inspection, certification or qualification bodies. By contributing to the continuous improvement of controls as well as the quality of products and services placed on the market, accreditation boosts market confidence and is also a differentiating asset for the entities that use it.

The French Accreditation Committee, Cofrac, is a non-profit organisation created in 1994. It is the national accreditation organisation, a genuine recognition of accreditation as an activity of public authority and general interest. With a view to independence, all related interests are represented on the decision-making bodies.

Thanks to the expertise of over 180 employees and a network of more than 1,800 assessors and technical experts, Cofrac continues to develop and strengthen its teams to provide the best possible service to its customers. Organised around four divisions - Certifications, Inspection, Laboratories and Healthcare - Cofrac is dealing with a continuous growth in accreditation requests.

**Our commitments**

- **Independence** in regard to any commercial initiative
- **Impartiality** of decisions, as all the accreditation stakeholders are represented on the decision-making bodies
- **Transparency** of methods and processes, accessible to everyone on our website
- **Confidentiality** of employees, assessors and technical experts, and of the members of our bodies

**3689**

total accredited entities as at 31/12 including **73** abroad

**3514**

assessments conducted in total

**180**

employees

**>1800**

assessors and technical experts

**>90**

economies that recognise French accreditation
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Financial results

Find out about our strategic directions on our website:
https://www.cofrac.fr/en/who-we-are/our-roadmap/
Solid results

Accreditation maintained sustained levels of activity in 2018. Indeed, after a year of stability in 2017, our revenue slanted upward in 2018, growing by 7%. The net profit remains stable, at 2.8% of income. At the same time, it is interesting to note that the number of accredited entities has diminished slightly, testifying to the consolidation of bodies in certain sectors of activity.

These solid results allow us to look to the future with serenity, and pursue our investment policy of modernising our information system and the service offering for our accredited clients.

A year of concrete achievements

2018 will go down as a year particularly marked by the realisation of several major IT developments, including the roll-out of e-folio for the online entry of assessment reports, FLEXI+ for our accredited clients to directly manage their flexible scopes, and the deployment of the new institutional website with, for the first time, an employer brand component.

All these developments follow on from the results of the satisfaction survey conducted with our clients, aimed at improving the efficiency and quality of service that we offer them and raising the profile of accreditation. Being capable of deploying these solutions on schedule was far from a done deal. It was only made possible thanks to the investment of our teams on a daily basis, and this success instils us with confidence in the projects yet to come.

Meeting new challenges

Yet these deployments are not an end in themselves. Cofrac is committed to a digitalisation project, for revamping its entire information system and proposing new features with high added value. While 2018 constituted a first essential step in studying the feasibility of this project and putting in place a dedicated set-up, 2019 will see the advent of new spaces for the accredited bodies, for the candidates for assessor posts, and for the Cofrac staff.

2018 was also marked by the departure of Bernard Doroszczuk, who left to join the ASN (French Nuclear Safety Authority). His successor will be tasked with pursuing the modernisation work in progress for several years now, and applying the strategic directions for the period 2019 - 2023.

My warmest thanks go out to all the teams for the work they have done and for their personal investment in all they do. I count more than ever on their commitment, competence and enthusiasm to ensure that our current and future projects will be crowned with success.

Joël KARECKI
Chairman of Cofrac
Cofrac’s Board of Administrators

Chairman  Joël KARECKI
Deputy Chairman  Jacques LEVET
Treasurer  Stéphane TORREZ

Accredited bodies
- Gilles BERNARDEAU  RESEAU CTI
- Laurent CROGUENNEC  FEDERATION HEXAGONE
- François GRÉMY  COPREC
- Thomas GRENON  LNE
- Franck LEBEUGLE  AFNOR CERTIFICATION
- Stéphane TORREZ  EUROLAB
- Raymond ZINS  LABAC

Professional groups of entities using accreditation
- Kathia BARRO  FHF
- Laurent CACHEUX  CNA (National Purchasing Council)
- Jacques LEVET  FIEEC
- Jacques MAUGE  CCFA
- Cédric PAULIN  CPME
- Jean-Michel POULIER  GIFAS

Public interest Representatives
- Viviane APIED  French Ministry of the Environment
- Jacques BESLIN  ALLDC (Leo Lagrange Consumer Association)
- Jacky BONNEMAINS  Robin des Bois Association
- Eric CUZIAT  DGCCRF
- Michel GUILLOU  French Ministry of Agriculture
- Céline PERRUCHON  French Ministry of Healthcare
- Nicolas REVENU  CNAFC (National Association of Catholic Families)

Qualified individual
- Joël KARECKI

Government commissioner
- Rémi STÉFANINI  DGE - SQUALPI

Members in advisory capacity
- Maguelonne CHAMBON  LNE - Scientific Metrology
- Sylvie DONNE  General Auditor for Economy and Finance
- Isabelle RIMBERT  AFNOR - Standardisation
Message from the General Director

With Bernard Doroszczuk quitting his post of General Director on 14 November 2018, it is his successor, Dominique Gombert, who reviews a year that was particularly eventful for the Cofrac teams, and which would be marked by the realisation of several large-scale projects.

Activity

Cofrac had 3,689 accredited entities on 31 December 2018, compared to 3,761 a year earlier. This represents a slight drop of 1.9%. Cofrac activities with regard to Good Experimental Practices (GEP) and Good Laboratory Practices (GLP) were down by around 1%, with 157 cases managed by the end of 2018.

At the same time, revenue grew by 7% and for the first time exceeded €34 million, with Healthcare division activity surpassing for the first time the activity of the Laboratories division.

The slight erosion in the total number of accredited entities is manifested essentially within the Inspection and Healthcare divisions. It mainly results from the consolidation of bodies in the field of legal metrology, and of the biomedical laboratories.

While the number of accredited entities has remained more or less stable in the Laboratories division, it grew significantly in the Certifications division. After an increase of almost 3% in 2017, there was a rise once again in 2018 of nearly 8% in the number of accredited certification bodies. The implementation of new regulations at national and European level (ISR label, ISO 37001 anti-corruption management systems, for example) undeniably helped boost the demand for accreditation in this division.

In light of the analysis of the results of the survey conducted in 2017 with its clients, Cofrac has put in place several actions best suited to meet their expectations, be it in terms of communicating the benefits of accreditation or putting online simplified application forms that are easy to understand by the uninitiated.

It would be remiss not to mention the work largely initiated in 2018 on rendering the Cofrac management system compliant with the requirements of the new version of the NF EN ISO/ IEC 17011 standard. With the accent on taking account of risks concerning impartiality, staff competence and assessment preparation, Cofrac is preparing itself actively for the assessment to be conducted by European co-operation for Accreditation (EA) in 2020. As part of this, we shall also be applying to become a signatory of the future multilateral recognition agreement concerning the accreditation of reference materials producers.

Development of information systems and digitalisation

2018 was marked by the realisation of several large-scale IT developments.

Launched in August, the e-folio application, for entering assessment reports online, was progressively rolled out in the Inspection and Healthcare divisions. Since November 2018, all the assessments for these two divisions have been done in e-folio. It was also in this same period that deployment was initiated in the Laboratories division. E-folio will be subsequently extended to all divisions and accreditation standards. Support for the teams, assessors and accredited bodies in the deployment of this application has been a resounding success, and is just reward for the investment of all those who participated in it.

Enabling accredited bodies to update their detailed scope directly and publish it on cofrac.fr, the FLEXI+ application was deployed in early July. After the success of the pilot phase, run with just a few bodies, this option is now proposed to all accredited laboratories with flexible scope, when preparing their assessments. This application will be subsequently extended to the Certifications and Healthcare divisions.

Following on from the work carried out on the "employer brand", two new websites: recrutement.cofrac.fr and experience-evaluateur.cofrac.fr went online in May, for attracting new talent and reinforcing the panel of technical assessors.
An initial version of our new institutional website was deployed in late August. This site coexisted with cofrac.fr until the end of 2018, for the time it took to gather the opinions of web users and improve the user experience before putting the definitive version online. Intended to be more instructional and intuitive, this new site constitutes a further step in the framework of improved customer relations.

Finally, the past year also provided the opportunity to pursue the work on the digitalisation of Cofrac. A feasibility study was carried out to validate the technical choices and the envisaged internal organisation with regard to the developments. The digital roadmap was drawn up, pending its validation by the Board of Administrators in early 2019. It will tie in with the new strategic orientations established for the period 2019-2023.

Communication actions and events

Cofrac participated in the Certif’2018 conference that took place in May in Paris, dedicated to the key technologies of the electro-technological industries for the coming 10 years. Cofrac took this opportunity to promote the benefits of accredited certification in the digital field.

In early July, the second Accreditation and Inspection forum brought together almost 130 participants. The quality of the information provided and of the exchanges was particularly appreciated.

Organised under the patronage of the Minister of Social Affairs and Health, the first Accreditation and Healthcare forum took place in early November, in the presence of many institutional and academic guests, including the General Director for Health. The addressed topics sparked a great deal of interest on the part of the 500 or so attendees.

Cofrac also took part in the Mayors and Local Authorities Show in November. The documentation produced on topics concerning the general public are available from cofrac.fr.

2018 also provided the opportunity to reinforce the promotion of accreditation on a voluntary basis, whether through interviews with accredited bodies in the Compétences magazine, publications on the social networks, such as LinkedIn or Twitter, participation in events organised by third parties, or through the awarding of accreditation diplomas.

International

Internationally, Cofrac actively participated in the drafting of the new accreditation standard: ISO/IEC 17029 Conformity assessment - General principles and requirements for validation and verification bodies, due to be published in September 2019. It was also heavily involved in the revision of the ISO standards of series 14064 and of the standard ISO 14065 - Verification and validation in the environmental field - for ensuring, in particular, the compatibility of this standard with the future ISO/IEC 17029.

In late January, Cofrac received around 50 foreign counterparts in two workshop sessions organised by the EA Laboratory Committee. The purpose of this workshop was to discuss the new version of the NF EN ISO/IEC 17025:2017 standard and facilitate the implementation of assessor training by each accreditation body.

Cofrac also organised the EA Communications and Publications Committee meeting in September, which brought together around 30 of its peers in Paris.

Lastly, it participated in peer assessments organised by EA with several of its counterpart organisations.
For the Laboratories division, the year was particularly marked by the deployment of the transition plan toward the NF EN ISO/IEC 17025:2017 standard, comprising in particular:

- the creation of documents such as LAB INF 86, for the use of laboratories and assessors, which presents a comparison between the requirements deriving from the 2005 version and those of the 2017 version;
- the overhaul of document LAB REF 02 "Requirements for laboratory accreditation according to standard NF EN ISO/IEC 17025:2017";
- a study of the impact on all the division’s documents and the launch of updates;
- the training and qualification of 160 quality assessors and 700 technical assessors on the new standard. This is an operation requiring a great deal of preparatory work, and which has made it possible for the first time to qualify technical assessors by means of e-learning.

To support the laboratories, they were provided with a transition note and many articles were devoted to this topic in the Cofrac communication documentation (website, Compétences magazine).

The first transition assessments began in October 2018.

In March 2018, the Board of Administrators appointed the Chairman of the Laboratories division committee, upon proposal from said committee.

2018 also saw the culmination of the FLEXI+ project, which is coordinated by the Laboratories division. From July, volunteer laboratories were able to use the new application in real-life conditions for managing their detailed scope (in the framework of FLEX2 and/or FLEX3 flexible accreditation), and publish it on the Cofrac website.
Biology-Agrifood Pole
The Pole finalised the transition plan from ISO Guide 34 to the new NF EN ISO 17034 standard concerning reference materials producers: publication of the associated reference documents, training of assessors, updating their qualification, conducting initial assessments. Drafting was also finalised of technical guide LAB GTA 59 on the microbiological analyses of agrifood products and environments, and work was done on LAB GTA 19 relating to microbiology applied to fine chemicals, cosmetics, and health & safety products.

Chemicals-Environment Pole
The Pole delivered the first accreditations to laboratories in the field of microbiological analyses of sludge and reviewed the first accreditation requests in the field of fish sampling using electricity for fish population monitoring networks. It also revised document LAB REF 27 on the specific requirements for the accreditation of bodies conducting inspections of occupational exposure to chemical agents in the workplace air, and published LAB GTA 41 on biological analyses of aquatic environments.

Building-Electricity Pole
The Pole finalised the revision of technical accreditation guide LAB GTA 07 on the traceability of measurements in the field of testing electromagnetic compatibility, radio frequency and electromagnetic field measurements on site. It revised the accreditation regulations scheme concerning bodies conducting measurements of asbestos fibre dust in the workplace, in collaboration with the DGT (General Directorate for Labour). The Pole also reviewed LAB GTA 10 concerning the metrology of electrical, magnetic and time quantities, along with document LAB INF 26 concerning the associated nomenclature.

Physics-Mechanics Pole
The Pole delivered a first accreditation to a laboratory conducting tests on coffins as per the Order of 20 December 2018 defining the methods of verification. It also initiated work on the accreditation conditions for bodies responsible for the individual monitoring of worker exposure to ionising radiation, in collaboration with the DGT, and of the accreditation of bodies conducting tests on pressurised nuclear equipment, in association with the ASN (Nuclear Safety Authority).

Developments
- Calibration of SAR measurement devices (Specific Absorption Rate: energy emitted by mobile devices and absorbed by human tissue).
- Sampling of fish using electricity for fish population monitoring networks.
- Microbiological analyses of sludge.
- Accreditation for the purposes of notifying laboratories concerned by the Construction Products Regulation (EU) 305/2011.

International
Organisation of the "Train-The-Trainer Workshop on ISO/IEC 17025:2017" training from the European co-operation for Accreditation (EA) Laboratory Committee on Cofrac’s premises in Paris, from 23 to 26 January 2018. Hosting some 50 foreign counterparts at two sessions for discussing the new version of the NF EN ISO/IEC 17025:2017 standard and facilitating the implementation of assessor training by each accreditation body.

Preparing for the extension to the European Multilateral Agreement* for producers of reference materials based on standard NF EN ISO 17034. The extension is scheduled to come into effect in 2020 at the EA audit.

* of which Cofrac is a signatory.
Following the first regulatory deadline of 31 December 2017, 2018 was marked by the progressive resumption by the biomedical laboratories (BML) of moves to extend their accreditation scope, with a view to cover by 1st November 2020 their entire activity. As part of this, exchanges with the professionals were intensified to promote a progressive and optimised approach to the submission of extension applications.

The consolidation of the BML continued apace, translating into fewer assessments carried out but over a broader perimeter (sites and sub-families).

In parallel, development continued in accreditation for medical point-of-care testing (POCT), with 31 biomedical laboratories accredited, and for anatomy and cytopathology testing, with 27 accredited structures.

The division continued its process optimisation actions with, in particular, the redefinition of the accreditation scopes for better visibility of the competences concerned and simplification of accreditation applications; non-systematic recourse to prior documentation examination in order to alleviate the extension process; and simplification of the accreditation application file.

The accreditation process for medical point-of-care testing and for simple unit tests was also reviewed to optimise the methods of assessment, as was the decision-making process in the framework of “simplified” procedures and procedures via rapporteurs, the objective of which has been both to lighten the workload of the Accreditation Commission members and shorten the lead times.

For certain activities, to compensate for the lack of medical biology assessors, recourse to experts operating remotely has been envisaged as an adjunct to on-site assessment. A pilot operation was carried out for the accreditation of specialised examinations.

The first Accreditation and Healthcare forum took place on 6 November, in the presence of many institutional and academic guests, including the General Director for Health. Among the 500 participants, 85% of the people who responded to the satisfaction survey declared themselves satisfied or very satisfied with the event.

The division is active at European level and participates in the Healthcare working party of European co-operation for Accreditation (EA). It works alongside AFNOR in contributing to the work on the revision of the ISO 15189 standard.

**Projects**
- Accreditation of the biomedical laboratories (BML) that are part of a “Territorial Hospital Group” (GHT - Groupement Hospitalier de Territoire) and, more generally, the pooling of resources between biomedical laboratories.
- Revision and publication of the technical guide for biomedical accreditation.
- Creation of a specific requirements document for assessing biomedical laboratories involved in the individual monitoring of workers’ exposure to ionising radiation.
- Accreditation in microbiology, genetics and for testing that uses next-generation sequencing (NGS) technologies.
- Development of a medical imaging accreditation scheme on a voluntary basis.

**International**

The division is active at European level and participates in the Healthcare working party of European co-operation for Accreditation (EA). It works alongside AFNOR in contributing to the work on the revision of the ISO 15189 standard.
Highlights

The Inspection division has shrunk compared to 2017 in terms of the number of accredited bodies. This number of voluntary withdrawals can be explained by the consolidation of bodies in the field of legal metrology. This is a phenomenon that continues to progress, as the number of legal entities accredited for the verification of regulated measurement instruments has continually fallen over recent years, passing from 269 on 1st January 2016 to 198 at the end of 2018. Conversely, the number of members within the bodies organised into networks in the field of legal metrology continues to grow, hence the increase in the number of accreditation extensions.

2018 was marked by the successful complete transfer of the legal metrology activity from the Laboratories division to the Inspection division after a transition period of three years. 99.5% of the bodies accredited in this field are now accredited as per standard NF EN ISO/IEC 17020:2012.

The division also prepared for the coming into force on 1st January 2019 of a new accreditation regulation, INS REF 05, applicable to all the division’s activities. This document marks the culmination of the work on the harmonisation and revision of the rules for calculating periods and quantifying assessments.

To ensure better legibility and fairer treatment of the bodies according to their activity, including in legal metrology, the fee calculation formula has also been revised. This modification gave rise to the publication of a single pricing document: INS REF 07.

Among the other projects, the division put online in November 2018 simplified accreditation application forms and revised the assessment report review circuits so as to speed up treatment and expedite the decision-making process.

The second Accreditation and Inspection forum took place on 3 July 2018 and registered very high satisfaction levels among participants. The new rules for the quantification of assessments were presented at this event.

2018 Annual Report
Certifications

177 total accredited entities as at 31/12 including 5 abroad

- 15 initial accreditations
- 63 accreditation extensions
- 581 assessments carried out

Developments

- Certification of the occupational health & safety management systems as per ISO 45001.
- Certification of products eligible for environmental labelling.
- Certification of health data hosting services (ASIP).
- Certification as per the poultry raising charters (interprofessional association).
- Certification of Cloud service providers (ANSSI).

Cooperation:

Internationally

Heavy involvement of the division in work on drafting or revising requirements documents published by the International Accreditation Forum (IAF), with the constant objective of guaranteeing their applicability and feasibility.

Participation in standardisation activities, in particular for the creation of standard ISO/IEC 17029 - General principles and requirements for validation and verification bodies, and the revision of standards ISO 14064 (verification and validation in the field of greenhouse gases) and ISO 14065 (verification and validation in the environmental field).

Work in the European working party on the protection of data and collaboration with the European Commission on organic farming regulations.

Participation in the annual meeting of mass retail specifiers on food safety.

Active participation in the biannual meetings of the European co-operation for Accreditation (EA) Certification Committee and the biannual meetings of IAF.

Nationally

Cooperation with the public authorities and specifiers: with the DGT (General Directorate for Labour) for precise monitoring of the existing mechanisms and for the implementation of new schemes concerning occupational health & safety or radiation protection; with the French National Health Insurance Fund for Employees (CNAMTS) (revision of the CACES® mechanism); with GIFAS for maintaining accreditation in the aerospace field and incorporating requests from manufacturers; with the DHUP (Habitat, Town Planning and Landscapes Directorate) for the revision of the certification mechanism for real-estate diagnostics operators; and with the CNAPS (National Council for private security activities) for extending the field of certification for the training of armed private security agents.

Highlights

The division’s growth in activity continued in 2018, with a 9% increase in the number of accredited entities, including 50% as per ISO/IEC 17065, in the certification of products, services and processes.

The division was intensively solicited to study the possibilities of developing accreditation mechanisms for framing new certification activities in a wide variety of fields. The 2018 figures serve to confirm that the implementation of new regulations, at national or European level, constitutes a growth factor for the accreditation activity and for the certification bodies.

The end of the certification transition period as per ISO 9001/14001 version 2015 on 15 September 2018 was subject to close monitoring. The figures at the end of the period demonstrated the very high conversion rate of 93%.

Following the customer survey carried out in 2017, the division has further developed the methods for reviewing initial accreditation or accreditation extension applications according to the context of the application.

In 2018, it qualified three quality assessors, fifteen technical assessors and four experts, notably for addressing the increase in accreditation applications for the certification of products and services and of management systems, with regard in particular to the development of new mechanisms (professional training or ISO 45001 for occupational health & safety).

The division was audited by the French national aerospace specifier, GIFAS, in the framework of its annual monitoring. The result of this audit was very positive.

At the start of 2018 it also received a team of European colleagues for assessing the environmental management and audit system (EMAS) in the framework of accreditation body cooperation in the field of FALB (Forum of Accreditation and Licensing Bodies). No findings were detected.
The recruitment drive for new assessors continued in 2018, to respond in particular to the need for resources linked to the implementation of new accreditation mechanisms: professional training, occupational health & safety with ISO 45001, external auditing of the railway safety management system on certain lines used for goods transport, and the monitoring of fish populations in waterways.

In healthcare, information and communication actions to encourage medical biologists to become technical assessors were conducted jointly with the DGS (Directorate General for Health) and the DGOS (Directorate General for Health Service Provision), and with the liberal trade unions, scientific societies and federations, in particular at conferences of hospital general managers and chairpersons of hospital medical commissions, or directly with major corporations. Although this is not specific to Cofrac, the hiring of new technical assessors remains problematic.

In 2018 Cofrac developed, for the first time, a distance learning module for qualification on the 2017 version of standard NF EN ISO/IEC 17025 for the 700 or so technical assessors concerned. In parallel, all the quality assessors already qualified on the 2005 version of the standard were trained on the new version in face-to-face sessions.

In 2018 Cofrac developed, for the first time, a distance learning module for qualification on the 2017 version of standard NF EN ISO/IEC 17025 for the 700 or so technical assessors concerned. In parallel, all the quality assessors already qualified on the 2005 version of the standard were trained on the new version in face-to-face sessions.

Harmonisation meeting also took place in many fields, whether for healthcare for all qualified assessors, or in other fields linked to certification, inspection or laboratory activities.

Initial qualifications

- **42** quality assessors (44 in 2017)
- **138** technical assessors (138 in 2017)

Qualification renewals

- **86** quality assessors (97 in 2017)
- **182** technical assessors (196 in 2017)

Qualification extensions

- **5** quality assessors (8 in 2017)
- **85** technical assessors (107 in 2017)

Monitoring

- **92** quality assessors (87 in 2017)
Members of the association

Accredited bodies or their groupings

01 CONTROLE  
AB CERTIFICATION  
ACDEF  
ACEP  
ACRITEC  
AFNOR CERTIFICATION  
ALLIANCE CONTROLE VERIFICATION  
ANSES  
ANSM  
APAVE  
APHM LBM - MEDICAL BIOLOGY POLE  
APIC CONSULT  
APROLAB  
AR'CONTROL  
ASAC  
ASEFA  
ASQUAL  
AUTO FORMATION QUALITE  
BC-BTP  
BC-LAB  
BIOPATH LABORATOIRES  
BIZLINE SAS  
BUREAU ALPES CONTROLES  
BUREAU VERITAS CERTIFICATION FRANCE  
BUREAU VERITAS EXPLOITATION  
BUREAU VERITAS LABORATOIRES  
BUREAU VERITAS SERVICES SAS  
CABINET FONTAN  
Cabinet KUPIEC & DEBERGH  
CEFRI  
CENTRE DE PATHOLOGIE EMILE GALLE  
CENTRE HOSP MEM. France/United States  
CENTRE HOSPITALIER DE BETHUNE  
CERIB  
CERQUAL SAS  
CETIAT  
CETIM  
CETIM CTDEC  
CHU DIJON BOURGOGNE  
CNPP CERT  
COFRENDE  
CONFARMA FRANCE SAS  
CONTROL UNION INSPECTIONS FRANCE  
COPREC  
CREPIM  
CRITT MDTs  
CSTB  
CTC  
CTIF  
DEKRA CERTIFICATION SAS  
DEKRA INDUSTRIAL SAS  
DNV GL - BUSINESS ASSURANCE FRANCE  
DTSB-SFIF  
ECOCERT SA  
ETABLISSEMENT FRANCAIS DU SANG  
EUROLAB France  
EUROVENT CERTITA CERTIFICATION  
EXALAB  
FCBA  
FEDERATION HEXAGONE  
GDS FRANCE  
GEN BIO  
GIE ICV - VVS  
GINGER CEBTP  
GLOBAL CERTIFICATION  
GNIS SOC  
GRETCO INSPECTION  
GRID SOLUTIONS SAS  
GROUPE DE PREVENTION  
GRTGAZ  
IFSTTAR  
INERIS  
INSTITUT DE SOUDURE INDUSTRIE  
INTERTEK CERTIFICATION France  
IRSTEA  
ITERG  
LABAC - LABO DE L'ILL  
LABORATOIRE BIOCENTRE  
LABORATOIRE CERBA  
LABORATOIRES POURQUERY  
LABOSUD  
LBM BIOFRANCE  
LBM CAB  
LBM DES HUEP - AP-HP  
LBM EVOLAB  
LBM SELAS BIOAXIOME  
LCIE  
LCPP  
LNE  
LRQA FRANCE SAS  
LSTI SAS  
MAZARS SAS  
MIRION TECHNOLOGIES (CANBERRA) SAS  
MORIN-Ocds  
NESTLE FRANCE NQAC Cergy  
NOVABIO  
OPQIBI  
PREVENCO  
PROBIOQUAL  
QUAESRES - QUALIPROPRE  
QUALIBAT  
QUALICONSULT  
QUALIFELEC  
QUALISPORT  
QUALIT’EnR  
QUALITY PARTNER SAS  
QUALTECH SAS  
RATP  
RESEAU CTI  
SARL CLOAREC  
SAUR  
SCP des Des BLOGET et DECLERCK  
SECOPREV SARL  
SEELR CANARELLI COLONNA FERNANDEZ  
SELAS BARLA  
SELAS BIOLAB AVENIR  
SELAS BIO-LAM-LCD  
SELAS EIMER  
SELAS EX  
SELAS L’ABO+  
SELAS LABOMAINE  
SELAS LABORATOIRE ANALYSEO  
SELAS LABORATOIRE BIOMER  
SELAS LABOSUD GARONNE  
SELAS LABOSUD PROVENCE BIOLOGIE  
SELAS LBMS NOVABIO  
SERVICE COMMUN DES LABORATOIRES  
SGS FRANCE - LAB. DE ROUEN  
SGS ICS  
SILLIKER SAS - MERIEUX NutriSciences  
SNIPF CERTIFICATION  
SOCOTEC  
SOCOTEC CERTIFICATION FRANCE  
SOPEMEA  
SUD LOIRE PREVENTION SARL  
SYPREV  
TRESCAL SA  
VIVAUTO PL
### Members of the association

#### Professional groups of entities using accreditation

| AFEP | FEDERATION HOSPITALIERE DE FRANCE |
| AFG | FFB (French Building Federation) |
| AGRI CONFiance | FFLOEI |
| AIMCC | FIEEC |
| CNOM | FIM |
| CNPATH - NATIONAL PROFESSIONAL COUNCIL OF PATHOLOGISTS | FNTP |
| CCFAN - NATIONAL PROFESSIONAL COUNCIL OF AUTOLOGISTS | GIFAS |
| MANUFACTURERS COMMITTEE | IFS MANAGEMENT |
| CONSEIL NATIONAL DES ACHATS | MEDEF |
| CPME | SIFIV |
| EDF - LAB PARIS - SAclay | UNICANCER |
| FEDERATION FRANCAISE DES METIERS DE L’INCENDIE | UNION DES ENTREPRISES DE PROXIMITE |
| | UNION DES INDUSTRIES CHIMIQUES |

#### Public interest Representatives

| AFOC | ASSOCIATION LEO LAGRANGE |
| AFOC | ASSOCIATION ROBIN DES BOIS |
| AFOC | COLLEGE FRANCAIS DE METROLOGIE |
| AFOC | DIRECTION GENERALE DES ENTREPRISES |
| AFOC | DIRECTION GENERALE DU TRAVAIL |
| AFOC | HAUTE AUTORITE DE SANTÉ |
| AFOC | MINISTERE DE LA SANTE - DGS |
| AFOC | MINISTERE DE L’AGRICULTURE |
| AFOC | MINISTERE DE L’ECOLOGIE & DE LA TRANSITION SOLIDAIRE |
| AFOC | MINISTERE DE L’ECONOMIE (DGCCRF) |
| AFOC | MINISTERE DE L’INTERIEUR |
| AFOC | SOCIETE FRANCAISE DE BIOLOGIE CLINIQUE |

### Associated members

| 12345 ETOILES DE FRANCE AEROMETROLOGIE AFEP | FEDERATION HOSPITALIERE DE FRANCE |
| AEROMETROLOGIE | FFB (French Building Federation) |
| AFIP | FFLOEI |
| AFITE | FIEEC |
| AFNOR GROUPE | FIM |
| AIR LIQUIDE INSPECTION ET SERVICES | FNTP |
| AIRBUS DEFENCE AND SPACE | GIFAS |
| AMMER JEAN-FRANCOIS | IFS MANAGEMENT |
| APITI | MEDEF |
| BIO QUALITE | SIFIV |
| BIOESTEREL | UNICANCER |
| BRGM - Direction des Laboratoires | UNION DES ENTREPRISES DE PROXIMITE |
| BUREAU VERITAS CPS France | UNION DES INDUSTRIES CHIMIQUES |
| CALEDONIENNE DES EAUX | | |
| CEKAL ASSOCIATION | | |
| CEMAFROID SAS | | |
| CENTRE HOSPITALIER D’ARRAS | | |
| CEP INDUSTRIE | | |
| CEPRAL | | |
| CIEP - CENTRE INTERNATIONAL D’ETUDES PEDAGOGIQUES | | |
| CNAM LCM | | |
| CTE SAS | | |
| DGA Techniques Terrestres | | |

| DYOMEDEA - NEOLAB EZM | DGI - CF&R |
| ECOCERT ENVIRONNEMENT EGIS STRUCTURES ET ENVIRONNEMENT ENDRESS et HAUSER EUROFINS LABAZUR RHONE ALPES EVE RISQUES INDUSTRIELS GALYS SAS GIE LABILAIT GINGER CATED GMS INTERVENTIONS INOVALYS INRA INTER-CALIBRATION ISOKEYS ITRON FRANCE JOEL KARECKI KOLLOPP LABORATOIRE COLARD LABORATOIRE LX BIO LABORATOIRE VIALLE LABORATOIRES ANIORS LBM DUBET LCI - CF&R | LBM DUBET |

| MEDILAB66 METROVALI | MRL | |
| MeDI-LAB | Mr Jean-Charles DUGIMONT | NORD BIOLOGIE |
| FEDERATION HOSPITALIERE DE FRANCE | ORDRE NATIONAL DES PHARMACIENS SECTION G | POLE LABORATOIRE BIOLOGIE PATHOLOGIE POLE VERIFICATION QSE PARTNER ROCHE DIAGNOSTICS FRANCE SAGEMCOM BROADBAND SAS SELARL DE BIO. MEDICALE SAMBOURG SELAS ASTRALAB SELAS BIOCLINIC SELUR ROLLAND DAVIDOU SILEBAN SOCIETE DES PETROLES SHELL TESTO INDUSTRIAL SERVICES THIERRY COTE TRAPIL UTAC VALAB | VISKALI ACC ZWIEBEL SAS |
Division Committees

Laboratories
Chairman: Marc HIMBERT

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Caroline CHMIELIEWSKI
Pierre CLAUDEL
François FARGE
Alain HOCQUET
Pascal LAUNEY
Nicole MAURICE

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Alain BONNET
Michel CORDONNIER
François DAUBENFELD
Valéry LAURENT

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Olivier CALVEZ
Francis CHATELAÏN
Marielle FAYOL
Marina LE LOARER-GUEZBAR
Marc HIMBERT
Maguelonne CHAMBON

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Deputy Chairman: Yves BOUHIER

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Laurent DAHMANI
François FARGE
Philippe FUSILLER
Bernard LESPRIT
Jacques MATILLON
Yves MOLY

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Yannick ONFROY

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Laurent CADIOU
Emilie FOTI
Marianne KOSZUL
Sébastien REMY

Ministère de l’Agriculture et de l’Alimentation - Direction Générale de l’Alimentation
Ministère de l’Économie et des Finances - Direction Générale des Entreprises
Ministère du Travail - Direction Générale du Travail
Ministère de l’Agriculture et de l’Alimentation - Direction Générale de l’Alimentation
Ministère du Travail - Direction Générale du Travail

Certifications
ECOCERT SA
AFNOR CERTIFICATION
APAVE CERTIFICATION
SGS ICS
INTERTEK Certification France
BUREAU VERITAS CERTIFICATION
DEKRA Certification
FIEEC / HAGER ELECTRO SAS
FFMI (Fédération Française des Métiers de l’Incendie)
UIMM (Union des industries et métiers de la métallurgie)
GRTgaz
CNAFC / AFC
Association Française des Ingénieurs et Techniciens de l’Environnement (AFITE)
Ministère de la Transition écologique et solidaire - DGEC
Ministère de l’Économie et des Finances - Direction Générale des Entreprises (DGE)
Ministère du Travail - DGT
Ministère de l’Agriculture et de l’Alimentation - DGAI
Division Committees

Accredited bodies
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Anne GRUSON
Elisabeth GUIBOURGE
Ivan MONNERET
Philippe PIET
Henri PORTUGAL
Brigitte SAVIE
Marie-Hélène TOUROYS
Michel VAUBOURDOLLE

Catherine BLIEM-LISZAK
Romain BOIDIN
Francis CHATELAIN
Marie-Christine COPIN
Bernard GOUGET
Jean-Luc THOMAS

Pascale BLANGARIN
Thierry COTE
Jean-Charles DUGIMONT
Alain SUIRO

Vincent DELATOUR

Professional groups of entities using accreditation

Etablissement Français du Sang (EFS)
Confédération Nationale des Associations Familiales Catholiques (CNAFC)
Fédération Hospitalière de France (FHF)
Conseil Départemental de l’ordre des médecins de la ville de Paris
Haute Autorité de Santé (HAS)
Agence Nationale de Sécurité du Médicament et des produits de santé (ANSM)
Direction Générale de la Santé (DGS)
Agence de la Biomédecine (ABM)
Syndicat de l’Industrie du Diagnostic In Vitro (SIDIV)
Bio Qualité
Laboratoire national de métrologie et d’essais (LNE)

Public interest Representatives
Denis Jean DAVID
Marianne DESCHENES
Catherine GUICHARD
Françoise MERLET

Mme MAILLARD
M. NURY
M. PEINAUD

Chairman: Bernard GOUGET
Deputy Chairman: Alain SUIRO

Qualified individuals

M. BOURRIER
M. CAYZAC
M. FONTAN
Mme JAYLES*
M. MICHEL
Mme NENNER
M. NURY
M. PEINAUD

M. CHABROUX
M. ERIHEL
M. GAMBELLI
M. LEMOINE

M. GUILLOU
Mme MAILLARD
M. PIEYRE
M. TEPHANY
M. VAN MARIS

M. THIBAULT

Independent consultant

Chairman: Dominique RAIN
Deputy Chairman: Pascal LEMOINE

Accredited bodies

VIVAUTO PL
Groupe de Prévention
Cabinet FONTAN
ASAC
BUREAU VERITAS SA
ACRITEC
SOCOTEC

FIEEC
Association Française du Gaz
Union des Industries et Métiers de la Métallurgie (UIMM)
Fédération Nationale des Travaux Publics (FNTP)
Ministère de l’Agriculture et de l’Alimentation
Ministère du Travail
Ministère de la Transition écologique et solidaire
Ministère de l’Intérieur
Ministère de l’Économie et des Finances - Direction Générale des Entreprises - Metrology Bureau

Professional groups of entities using accreditation

Public interest Representatives

M. GUILLOU
Mme MAILLARD
M. PIEYRE
M. TEPHANY
M. VAN MARIS

M. THIBAULT

* Member with consultative vote
### Balance sheet

<table>
<thead>
<tr>
<th>Assets</th>
<th>Balance sheet 31/12/17</th>
<th>Balance sheet 31/12/18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross fixed assets</td>
<td>9,684</td>
<td>10,675</td>
</tr>
<tr>
<td>Depreciation</td>
<td>-5,659</td>
<td>-6,455</td>
</tr>
<tr>
<td><strong>Net fixed assets</strong></td>
<td>4,025</td>
<td>4,220</td>
</tr>
<tr>
<td>Accounts receivable and related accounts</td>
<td>6,523</td>
<td>7,146</td>
</tr>
<tr>
<td>Provisions for receivables</td>
<td>-107</td>
<td>-174</td>
</tr>
<tr>
<td><strong>Accounts receivable</strong></td>
<td>6,416</td>
<td>6,972</td>
</tr>
<tr>
<td>Other receivables</td>
<td>1,560</td>
<td>1,105</td>
</tr>
<tr>
<td>Marketable securities</td>
<td>1,832</td>
<td>1,735</td>
</tr>
<tr>
<td>Liquid assets</td>
<td>3,329</td>
<td>4,386</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>713</td>
<td>758</td>
</tr>
<tr>
<td>Conversion differences</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>17,875</td>
<td>19,176</td>
</tr>
</tbody>
</table>

### Liabilities

<table>
<thead>
<tr>
<th>Liabilities</th>
<th>Balance sheet 31/12/17</th>
<th>Balance sheet 31/12/18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Social funds</td>
<td>6,418</td>
<td>7,336</td>
</tr>
<tr>
<td>Year's results</td>
<td>918</td>
<td>976</td>
</tr>
<tr>
<td>Provisions for risks and charges</td>
<td>122</td>
<td>152</td>
</tr>
<tr>
<td>Loans and financial liabilities</td>
<td>210</td>
<td>45</td>
</tr>
<tr>
<td>Provisions for financial risks</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Debts to suppliers and related accounts</td>
<td>5,570</td>
<td>5,844</td>
</tr>
<tr>
<td>Social security, tax and other liabilities</td>
<td>4,626</td>
<td>4,769</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>11</td>
<td>54</td>
</tr>
<tr>
<td>Conversion differences</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>17,875</td>
<td>19,176</td>
</tr>
</tbody>
</table>

### Income statement

#### Expenses

<table>
<thead>
<tr>
<th>Expenses</th>
<th>Year 2017</th>
<th>Year 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff expenses (incl. company restaurant, continuing training, payroll taxes, CICE tax deduction)</td>
<td>11,877</td>
<td>12,173</td>
</tr>
<tr>
<td>Remuneration of assessors</td>
<td>11,593</td>
<td>12,525</td>
</tr>
<tr>
<td>Mission expenses</td>
<td>3,048</td>
<td>3,470</td>
</tr>
<tr>
<td>Operating costs</td>
<td>4,036</td>
<td>4,384</td>
</tr>
<tr>
<td>CET (CVAE and CFE)</td>
<td>276</td>
<td>295</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td>30,830</td>
<td>32,846</td>
</tr>
<tr>
<td>Depreciation expenses</td>
<td>835</td>
<td>823</td>
</tr>
<tr>
<td>Provisions for depreciation of accounts receivable</td>
<td>46</td>
<td>90</td>
</tr>
<tr>
<td>Provisions for risks and operating costs</td>
<td>67</td>
<td>30</td>
</tr>
<tr>
<td>Provisions for financial risks</td>
<td>10</td>
<td>6</td>
</tr>
<tr>
<td>Provisions for exceptional expenses</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Payment losses</td>
<td>38</td>
<td>20</td>
</tr>
<tr>
<td>Financial expenses</td>
<td>9</td>
<td>3</td>
</tr>
<tr>
<td>Exceptional expenses</td>
<td>6</td>
<td>-</td>
</tr>
<tr>
<td>Corporate taxes</td>
<td>277</td>
<td>352</td>
</tr>
<tr>
<td>Profit for the year</td>
<td>918</td>
<td>976</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>33,037</td>
<td>35,146</td>
</tr>
</tbody>
</table>

#### Products

<table>
<thead>
<tr>
<th>Products</th>
<th>Year 2017</th>
<th>Year 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charges</td>
<td>9,068</td>
<td>9,321</td>
</tr>
<tr>
<td>Accreditation (audits, preliminary studies, review of corrective actions)</td>
<td>20,197</td>
<td>21,685</td>
</tr>
<tr>
<td>Other (mission expenses, developments, etc.)</td>
<td>2,956</td>
<td>3,330</td>
</tr>
<tr>
<td>Contributions</td>
<td>116</td>
<td>119</td>
</tr>
<tr>
<td>Agreements with ministries</td>
<td>295</td>
<td>273</td>
</tr>
<tr>
<td>Writeback to provisions for depreciation of receivables</td>
<td>41</td>
<td>23</td>
</tr>
<tr>
<td>Writeback to provisions for risks and charges and transfer of operating expenses</td>
<td>237</td>
<td>285</td>
</tr>
<tr>
<td>Writeback to provisions for financial risks and charges</td>
<td>4</td>
<td>10</td>
</tr>
<tr>
<td>Writeback to provisions for exceptional risks and charges</td>
<td>79</td>
<td>43</td>
</tr>
<tr>
<td>Financial income</td>
<td>45</td>
<td>56</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>33,037</td>
<td>35,146</td>
</tr>
</tbody>
</table>

**NB:** figures to be submitted for the approval of the General Meeting
A matter of trust