Accreditation and Cofrac

Accreditation is a voluntary or regulatory approach, consisting in assessing and recognising the technical competence and impartiality of conformity assessment bodies, which verify that products, services, systems, facilities and staff meet the specified requirements.

It is intended for testing and calibration laboratories, verification bodies, proficiency testing providers and reference material producers, biomedical laboratories and inspection, certification or qualification bodies. By contributing to the continuous improvement of inspections and the quality of the products and services released to market, accreditation underpins confidence while constituting a differentiating asset for the entities that use it.

The French Accreditation Committee, Cofrac, is a non-profit organisation created in 1994. It is the national accreditation organisation, manifesting recognition of accreditation as an activity of public authority and general interest. In order to maintain independence, all related interests are represented on the decision-making bodies.

Thanks to the expertise of 184 employees and a network of more than 1,800 assessors and technical experts, Cofrac continues to develop and constantly reinforce its teams to guarantee the best possible service for its customers. It is organised around four divisions: Certifications, Inspection, Laboratories and Healthcare.
Contents

Message from the Chairman
Cofrac’s Board of Administrators
Message from the General Director
Highlights of our activities and developments
Cofrac assessors
Members of the Association
Division committees
Financial results

Find out about our strategic directions on our website:
https://www.cofrac.fr/en/who-we-are/our-roadmap/
POSITIVE NET INCOME DESPITE THE HEALTH CRISIS

After several years of growth or stability, Cofrac revenue, amounting to €27 million in 2020, fell by 19% compared to 2019, although still yielding a positive net income. This is the second consecutive year that there has been a drop in our revenue.

This decline is clearly the direct consequence of the health crisis that has hit us all, felt in particular during the lockdown period during which Cofrac was forced to rein in its business significantly, while placing staff on furlough.

During this period we were nonetheless able to trial remote assessments in order to keep the national accreditation system running and maintain its credibility. After a brief return to "normal" in the summer, the autumn saw us having to fall back once again on remote assessment modes which, although enabling us to keep essential operations running, with some 3,000 assessments conducted, nonetheless meant having to postpone certain more complex activities until a later date. This remote operation could not have taken place without the rapid and efficient mobilisation of our assessors and without their capability to appropriate their new technical modes and methods.

Although Cofrac will be redeploying its usual assessment practices, the lessons learned from the “remote” practices do nonetheless demonstrate their relevance for use under specific conditions, and these practices may continue to be used.

At the close of our fiscal year we posted a net profit of €104k, which represents a particularly satisfying result in light of the context. Cofrac has demonstrated its adaptability by drawing on a business model based on a high degree of outsourcing its resources and making swathing cuts to its expense items. It is nevertheless undeniable that all these efforts would not have sufficed alone to compensate for the loss in revenue: State aid proved decisive in achieving a positive net income.

KEY DEVELOPMENTS

At the institutional level, I would point first of all to my own appointment on 1 October 2020 as Chairman of Cofrac, following on from my predecessor, Joël Karecki, who departed for pastures new.

We then incorporated amendments to our Articles of Association and our internal regulations, the main aim being to enable Cofrac to carry out new missions that were previously conducted by the State. This makes Cofrac the designated national body for making decisions, in the name of the State, to recognise test facilities for chemical products and substances “GLP [good laboratory practices] facilities”.

With regard to our structural tools, as part of the digital roadmap, 2020 also saw the deployment of decisive new functionalities providing us with a set of tools of interest to all accreditation stakeholders. Nearly half of the accredited bodies now have access to these new tools, the deployment of which will continue to be rolled out in 2021.

Lastly, the 4-yearly assessment of Cofrac by its European peers, essential to its credibility and its international recognition, was initially supposed to take place in June 2020. Ultimately conducted in remote mode in early 2021, this required a considerable investment of effort by the teams over the past year. The conclusions of the assessment underlined the very good overall evaluation of the audit team, lending weight to Cofrac’s practices and to the expected extension of its recognition to the field of reference materials.
Cofrac’s Board of Administrators

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<tr>
<th>Chairman</th>
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<td>Deputy Chairman</td>
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<td>Treasurer</td>
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<td>Gilles BERNARDEAU</td>
<td>RESEAU CTI</td>
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<td>Katia CHAMBERT</td>
<td>Fédération HEXAGONE</td>
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<td>François GRÉMY</td>
<td>FILIANCE (ex COPREC)</td>
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<td>Thomas GRENON</td>
<td>LNE</td>
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<td>Julien NIZRI</td>
<td>AFNOR CERTIFICATION</td>
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<td>Stéphane TORREZ</td>
<td>EUROLAB</td>
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<td>Raymond ZINS</td>
<td>LABAC</td>
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<th>Professional groups of entities using accreditation</th>
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<td>Kathia BARRO</td>
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<td>Anthony BOURDON</td>
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<td>Dominique CHEVILLARD</td>
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<td>Cédric PAULIN</td>
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<td>Viviane APIED</td>
<td>French Ministry of the Environment</td>
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<td>Jacques BESLIN</td>
<td>ALLDC (Leo Lagrange Consumer Association)</td>
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<td>Jacky BONNEMAINS</td>
<td>Robin des Bois Association</td>
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<td>French Ministry of Agriculture</td>
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<td>Eric CUZIAT</td>
<td>DGCCRF</td>
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<td>Hélène MONASSE</td>
<td>French Ministry of Social Affairs and Health - SDPPPS</td>
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<td>Nicolas REVENU</td>
<td>CNAFC (National Association of Catholic Families)</td>
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<tr>
<td>Jacques MULBERT</td>
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<th>Government commissioner</th>
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<td>Rémi STÉFANINI</td>
<td>French Ministry of Economy and Finances / DGE - SQUALPI</td>
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<th>Members in advisory capacity</th>
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<tr>
<td>Maguelonne CHAMBON</td>
<td>LNE - Scientific Metrology</td>
</tr>
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<td>Sylvie DONNE</td>
<td>General Auditor for Economy and Finance</td>
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<td>Nadine NORMAND</td>
<td>AFNOR Standardisation management</td>
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ACTIVITY

On 31 December 2020, Cofrac had 3,595 accredited entities compared to 3,646 a year earlier. This represents a drop of almost 1% compared to the previous year. Cofrac activities with regard to Good Experimental Practices (GEP) were down by nearly 6%, whereas they remained practically stable for Good Laboratory Practices (GLP), with 144 cases managed by the end of 2020.

There was a contrasting situation between divisions. While the Laboratories division saw a slight drop in the number of its accredited bodies, the decline was far more significant for the Healthcare division, exceeding 5% over the same period. 2020 continued where 2019 left off, with further consolidation of biomedical laboratories (BML).

A very slight growth may be noted of nearly 1% in 2020 compared to 2019 in the number of Inspection accredited bodies. This marks the first growth since 2016, with a reduction observed each year in the intervening period on account of the consolidation of legal metrology bodies. It remains to be seen if this trend will continue in 2021.

For the Certifications division, the previously observed trend was confirmed. Activity remained dynamic, driven in particular by new accreditation developments. Following on from an increase of more than 3% in 2019, the growth in the number of accredited entities accelerated in 2020, up by almost 8% by 31 December.

These figures should not however obscure the fact 2020 was marked above all by the Covid-19 pandemic, and the lockdown measures and travel restrictions dictated by the public authorities in response to the health crisis. Even though not all the consequences of the health crisis may yet be apparent, we can be sure that they will make themselves felt in the coming years.

2020 enabled the Cofrac teams to face up to the realities of teleworking and to take on board the various tools made available to them in this regard. This teleworking was largely made possible by the IT developments made over recent years, and the solutions implemented internally. Accreditation decisions could continue to be taken, including during the spring lockdown, and despite the furlough measures.

The context provided confirmation of the relevance of all the work conducted on digitalisation over recent years, and of how this topic remains strategic for Cofrac.

This lockdown period was used to put in place and trial the first remote assessments. Assessors and staff worked hard to ensure that these assessments were a success. After a period of practically 2 months during which Cofrac had frozen all assessments, these were gradually resumed from May, first remotely then on site. Since November, when the second lockdown came into effect, assessments have essentially been carried out remotely.

Although Cofrac was able to react efficiently to events and adapt its operations, some of the planned assessments did nonetheless have to be postponed until 2021. This will be sure to create an extra workload for teams that are already very busy.

With regard to communication, our meetings scheduled for 2020 with the accredited bodies have had to be put back to 2021. The situation will also have a significant impact on the format of our events.
MODIFICATION OF OUR ARTICLES OF ASSOCIATION

In 2020, the French Parliament adopted a legislative provision entrusting Cofrac with decisions on the compliance of certain test facilities with the “Good Laboratory Practices” (GLP) standard, in place of the GIPC (Groupe interministériel des produits chimiques - Interministerial Chemical Products Group). Cofrac therefore needed to make changes to its Articles of Association in order to take account of this new mission.

In light of the health crisis and the need to be able to mobilise Cofrac’s governance bodies remotely, the possibility of convening meetings and enabling their valid deliberation by electronic means was also introduced into the Articles of Association for the Annual General Meeting, and for the meetings of the Board and the division committees.

The voting procedures were modified for the election of representatives of the accredited bodies of the division committees, which is now open to associate members in addition to active members. Although it is still necessary to be an active member of the association in order to apply in the first place, this development nevertheless makes it possible to broaden the potential electoral college and thus to strengthen the representativeness of the elected representatives.

1 Cofrac was formally assigned, by implementing decree, with this new mission on 1 June 2021.

INFORMATION SYSTEMS AND DIGITALISATION

Despite the health crisis, the Cofrac teams worked on advancing the digitalisation project. This crossed a new milestone in 2020, with the launch of the Customer space in the autumn in the Inspection, Laboratories and Healthcare divisions. This new space enables accredited bodies to access actions that they are expected to address, such as in the preparation of an assessment or sending a performance review sheet, for example, as well as to access information such as their upcoming on-site assessments and their contacts at Cofrac. To help the bodies appropriate their new Customer space, video tutorials are available on Cofrac’s extranet applications support site.

The pilot conducted during the summer with around 60 accredited bodies in the various Cofrac divisions made it possible to validate the relevance and ergonomics of the tool, to detect any problems, and to identify functional or ergonomic improvements. Certain requests for changes fed back from the tester bodies were in this way able to be deployed before the general roll-out. A poll conducted at the end of the pilot showed that all respondents declared themselves to be satisfied or very satisfied with this Customer space.

Also worthy of note is the deployment of FLEXI+, the flexible scopes management tool, in the Healthcare division, in a pilot operation for which the feedback has been very positive. The general roll-out by the division to all accredited structures will take place in 2021.

In anticipation of that, the online support has been reviewed to provide each body with clear access to the features of FLEXI+ concerning them in particular. Entries per division have been established and new documentation made available to the bodies.
The year was particularly marked by the finalised deployment of the transition plan toward standard NF EN ISO/IEC 17025:2017, the lead time for which was extended by six months on account of the health crisis.

As part of this, the division underwent adaptations by implementing alternative remote assessments when the eligibility criteria were fulfilled. It remained mobilised for:

- Maintaining the implementation of transition assessments, taking account of the new international deadline set at 1 June 2021
- Monitoring the decisions made for these assessments
- Pursuing the document update plan: integration of additional recommendations in LAB GTA 86; publication of several specific requirements documents; gradual revision and distribution of the technical accreditation guides.

Another highlight of 2020 was the preparation and organisation of the European co-operation for Accreditation (EA) audit that took place in January 2021, and in which the division played its part, in particular concerning remote assessment observations for the RMP and PTP activities.

The general meeting of quality assessors as per standard NF EN ISO/IEC 17025 took place on 12 March 2020. Bringing together 160 assessors, this event was an opportunity to review the many documentation changes, the new IT tools proposed, and international documentation oversight. For all the items in the satisfaction questionnaire, between 97 and 99% of respondents declared themselves satisfied or very satisfied with this AGM.

The Board of Administrators renewed the Laboratories Division Committee in December 2020 for a three-year term. The Division Committee itself appointed the Chairs and Deputy Chairs of the six Accreditation Commissions. A study of the scope of intervention of these Accreditation Commissions was also undertaken with a view to improving their efficiency.
PHYSICS-MECHANICS POLE

The Pole conducted assessments of bodies responsible for the individual surveillance of worker exposure to ionising radiation according to the new regulatory framework. It also worked with the DGT (Direction Générale du Travail - General Directorate for Labour) on the development of the verification system for bodies responsible for taking photometric records in workplaces, and continued its dialogue with the ASN (French Nuclear Safety Authority) on the accreditation of bodies conducting tests on pressurised nuclear equipment. Lastly, the Pole ran remote harmonisation meetings for technical assessors in the fields of composite materials testing and metallic materials testing.

BUILDING – ELECTRICITY POLE

The Pole finalised the revision of several documents, in particular to take into account the feedback from the assessors and the regulatory changes: LAB REF 26 and LAB REF 28, concerning the specific requirements for the accreditation of bodies performing asbestos fibre dust measurements in building constructions and at the workplace; LAB REF 33 - “Specific requirements for the accreditation of laboratories for the purpose of notification under the construction products regulations”; LAB REF 14 - “Specific testing requirements for the assessment of information technology security”.

The Pole continued its collaboration with the Direction Générale des Entreprises (Enterprise Directorate) in its role as designating authority for French testing laboratories, as well as with the Direction Générale du Travail (Labour Directorate) and the Direction Générale de la Santé (Health Directorate) for the improvement of the quality of data in the field of asbestos, as well as for the development of a regulatory scheme based on the accreditation of bodies carrying out on-site measurements related to the exposure of workers to risks due to physical agents (electromagnetic fields).

It also held a harmonisation meeting in the field of “Mechanical and chemical fasteners and joint sealing products”.

INTERNATIONAL

Participation in the work of the Laboratory Committee of the European co-operation for Accreditation (EA) and of ILAC (International Laboratory Accreditation Cooperation).

The Division Director also took part in a video conference in October 2020 at the National Congress of Testing Laboratories and Assessment Managers organised by Accredia, the Italian accreditation body, to share Cofrac’s feedback on the transition to the 2017 version of the NF EN ISO/IEC 17025 standard.

CHEMICALS – ENVIRONMENT POLE

The Pole carried out its first assessments in new fields: identification of termite species and Serpula lacrymans fungus on wood samples; and the radiological characterisation of materials, products, residues or waste likely to contain radioactive substances of natural origin.

It also worked with the GIPC (Groupe interministériel des produits chimiques - Interministerial Chemical Products Group) as part of the process of skills transfer to Cofrac for inspecting the application of Good Laboratory Practice principles for tests on pesticides, additives for human foodstuffs and animal feed, and industrial chemical products.

In addition, the Pole worked with the Direction Générale de l’Alimentation (Food Directorate) on the revision of the reference framework for Good Experimental Practices; with the Direction Générale du Travail (Labour Directorate) on the revision of the regulatory framework relating to inspections of occupational exposure to chemical agents in the air of workplaces and on transforming the approval system into an accreditation system in the field of workplace ventilation / sanitation; and with the Office Français de la Biodiversité (French Biodiversity Office), on verifying the approval criteria for laboratories performing analyses in the field of water and aquatic environments under the environmental code.

LABORATORIES

PROJECTS

Revision of the nomenclature: identification of the specific needs of the division for choosing the new IT tool for nomenclature management. In late 2020, workshops were run for listing the functionalities before starting development of this tool in early 2021.

Work on multi-site accreditation in the Laboratories division: definition of the eligibility criteria, initiation of discussions on the modes of examination and assessment, and identification of all the organisational and financial impacts.

BIOLOGY – AGRIFOOD POLE

In preparation for the EA audit of January 2021, the Pole was particularly active in ensuring Cofrac’s extension into the RMP activity with a view to its integration in the EA recognition agreement.

In 2020, it also published the revision of the technical guides: LAB GTA 19 “Microbiological testing of biocidal products, pharmaceuticals, cosmetics and medical devices”, and LAB GTA 27 “Animal immunoserology tests and analyses”, and it ran a harmonisation meeting, via video conference, for technical assessors in the field of mycotoxin and phycotoxin analysis in foodstuffs and animal feed.

2020 Annual Report
**HIGHLIGHTS**

2020 was a year of contrasts in terms of our activity. The first two months of the year were marked by the resumed expansion of the biomedical laboratories (BML). Then, in March 2020, against the background of the pandemic and the lockdown measures deployed by the government, it was decided to freeze the accreditation process, with the validity period of accreditation certificates being extended if necessary by six months.

During this crisis period, Cofrac was in regular discussions with the Direction Générale de la Santé (Healthcare Directorate), the Regional Health Agencies and representatives of the professional associations, on the progress of accreditation procedures, the actions undertaken, and the difficulties encountered.

In order to preserve the credibility of the accreditations issued and to ensure their continuity, while taking into account the mobilisation of healthcare stakeholders, the gradual resumption of assessments of accredited structures as per ISO 15189 was planned to commence in September 2020, with the implementation of alternative remote assessment methods based on the review of documentation supplied by the structures themselves. Just over 50% of the on-site assessments originally planned from mid-March to the end of December 2020 were thus carried out remotely from September to December 2020, with the remainder postponed until 2021. Specific arrangements for the assessment of extension requests in relation to Covid-19 have been developed.

The project to trial in Healthcare a significant overhaul of the accreditation cycle by extending the on-site assessment intervals (a fixed 5-year cycle, with nominally three on-site assessments at 20-month intervals, as opposed to four assessments at 15-month intervals previously) was brought forward in order to best adapt the assessment periods.

Assessments of structures accredited under ISO/IEC 17025 were carried out on-site or remotely, depending on the context of each structure. The latest transition assessments to the 2017 version of the standard were in this way conducted with no particular difficulties.

The consolidation of the biomedical laboratories continues apace, translating into fewer assessments carried out but over a broader perimeter in terms of sites and sub-families.

In early 2020 the division also initiated a new stage in the simplification of the accreditation process for BMLs and anatomy and cytopathology (ACP) testing structures. Consultation with all accredited BMLs and ACP structures, and with the scholarly institutions and the members of the Accreditation Commission, allowed us to determine new priorities and put together three initial working groups (see "Projects" above).

In 2020, a “pilot” phase also allowed 16 accredited structures in flexible scope to test the FLEXI+ application, for managing online and in real time the detailed list of their reviews/analyses covered by accreditation or requested for accreditation. The feedback from this was very positive.
HIGHLIGHTS

The health crisis required a great deal of adaptability for finding solutions to enable us to continue providing an accreditation service with the same degree of efficiency. To this end, the division developed, in particular, documents to guide assessors who also had to change the way they worked. An online survey was therefore organised in early summer 2020 in order to identify the improvements to be made to the remote assessment system.

As it happens, the crisis had very little effect on the number of accredited entities, slightly up compared to 2019 (759 as against 752 previously). The decline observed in previous years is therefore tending to slow down, leading to stability or even an upturn in the number of accreditations.

By contrast, the number of extensions is down significantly, mainly on account of the slowdown in extension requests from bodies organised into networks, which are tending to receive fewer new legal entities.

The drop in the number of terminations itself confirms the slowdown in the consolidation of bodies in the field of legal metrology.

Following on from the work initiated in 2019, the technical accreditation guide: "Prevent, control, and deal with the risks of integrity defects and their consequences in the inspection activities" was issued, to propose to accreditation bodies a method for identifying the risks of integrity deficit and examples of prevention and treatment solutions. Its application is mandatory in the field of pressurised equipment inspections.

Also in 2020, a working group was set up in the Division Committee to provide recommendations for dealing with the problems relating to the types of independence in the field of inspection. A specific requirements document is pending.

Following on from the publication in late 2019 of a new accreditation standard, ISO/IEC 17029: "Conformity assessment - General principles and requirements for validation and verification bodies", the division was assigned with developing a new accreditation activity. In relation to this standard, it participated in the work of the "Sociétés à mission" ("Companies with a mission") working group, coordinated by the "Sustainable Development - Social Responsibility" committee of Afnor.

DEVELOPMENTS

- Initial verifications of the efficiency of the means of prevention for the protection of workers against the risks from ionising radiation
- Inspection of the hygiene of direct meat selling, meat preparation, and meat-based product establishments
- Inspecting the weighing and classification of pork carcasses.

INTERNATIONAL

Participation in the work of the Inspection Committee of the European co-operation for Accreditation (EA) and of ILAC (International Laboratory Accreditation Cooperation) by video conference.

As part of the application of the transition plan to standard EN ISO/IEC 17011:2017 organised by EA, implementation of the document review of two accreditation bodies.
HIGHLIGHTS

The health crisis was indubitably the stand-out feature of 2020. Specific arrangements for assessments were adopted and deployed in response to the various health restrictions: 142 assessments (out of the 209 conducted at the body’s head office) were carried out remotely, and 11 on a mixed basis.

The division’s activity continued to be sustained despite the context, in terms of the number of both initial and extension assessments and of development requests. The initial accreditations delivered in 2020, three-quarters of which pertaining to standard ISO/IEC 17065, mainly concerned certification of professional training service providers (Qualiopi), followed by agricultural certifications, and lastly management system certifications (private rule sets, healthcare data hosts, and ISO 9001). It was possible to conduct assessments at the head offices of certification bodies, either remotely or on site, but a third of the observations were postponed until 2021. Accreditation extensions concerned 23% of the accredited bodies, which testifies to their continued adaptation to new activities.

Efforts were maintained to recruit quality and technical assessors, enabling us to keep pace with the increase in activity, in particular due to the launch of the Qualiopi activity, with the training organisations requiring certification by an accredited certification body by 1 January 2022.

The division continued to pursue its technical activities, mainly by supporting specifiers in adjusting the applicable requirements during the period of health restrictions.

The activity of revising the existing mechanisms and mechanisms under development remained at a very high level, with the division being heavily solicited to study the possibility of developing accreditation mechanisms for framing new certification activities. These activities include: organic cosmetics, the European eco-label, electronic information concerning goods transport, and the competence of data protection officers.

The division continued its participation in 2020 on standardisation committees dealing with conformity assessment, the environment and climate change, energy management, information security, data and privacy protection, and occupational health & safety.

The division, as is the case every year, was audited by the French national aerospace specifier, GIFAS, in the framework of its annual monitoring. The result of this audit was very positive.

DEVELOPMENTS

- Certification of companies providing expert assessments on health and safety at work (Direction Générale du Travail).
- Certification of rail interoperability services (Direction générale des infrastructures, des transports et de la mer).
- Certification of wood-based products containing formaldehyde (EPA - U.S. Environmental Protection Agency).

INTERNATIONAL

The European and international meetings of the committees and working groups all took place by video conference. The work topics concerned in particular the IAF (International Accreditation Forum) FAQ, relating to the management of the health crisis, and document revision.

At European level, the rules concerning management of the pandemic were established. Extensive discussions took place between EA (European co-operation for Accreditation) and DG AGRI on the implementation of the revised organic farming regulations. Work on accreditation with a view to notification enabled the revision of document EA 2/17 (EA Document on Accreditation for Notification purposes), and the EA 2/20 guide was drafted (Consultancy and the Independence of Conformity Assessment Bodies).

The division also took part in two webinars organised by the European Commission on cyber regulations.
Due to the health crisis, 2020 was characterised by the implementation of remote assessments as from May, following a suspension of assessments lasting almost two months. A guide on how to organise assessments by electronic means was published for the assessors, along with good hygiene practices for the resumption of on-site assessments. Initial feedback has been gathered from the remote assessments already carried out. The information collected will make it possible to tweak the practices and recommendations communicated for the remote assessment mode.

Concerning the harmonisation and training meetings, although some were able to take place face-to-face, others took place for the first time in remote mode. In the Certifications division, meetings mainly took place remotely. The Annual General Meeting (AGM) of the Quality Assessors - Lead Assessors (EQRE) was postponed to March 2021.

For the Laboratories division, the AGM of the Quality Assessors - Lead Assessors qualified for the standard NF EN ISO/IEC 17025 took place in early March. Assessors who could not attend on the day were able to follow proceedings remotely in the same way as the participants physically present, as the speeches and presentations were all filmed.

The meeting organised in Inspection with the technical assessors, and in the presence of the accreditation specifiers, made it possible to harmonise the practices in terms of assessing integrity deficits and the added value provided by accreditation.

In Healthcare, the harmonisation meetings of the assessors were cancelled on account of the health crisis. Remote harmonisation modules were made available to them, and these proved extremely popular. An e-learning training module dedicated to the implementation of alternative assessments was also put online.

It is also worth underlining the finalisation of the deployment of the new declaration of interest sheets for assessors in early 2020.

The technical accreditation guides GEN GTA 01 “Traceability of measurement results” and GEN GTA 02 “Digitalised information systems” were also published, and they constitute a common basis of reflection for accreditation bodies and assessors with regard to these two topics.

Lastly, the work carried out in the framework of digital transformation has made it possible for assessors to use just a single login for accessing their Assessor space and all their applications via the Cofrac & Co extranet portal.
PROFESSIONAL GROUPS OF ENTITIES USING ACCREDITATION

AFG
FEDERATION DES INDUSTRIES MECANIQUES
FFB (Fédération Française du Bât)
FIEEC
FNTP
UNION DES ENTREPRISES DE PROXIMITE
AICM
CPME
CEFA - French Automobile Manufacturers Committee
FRANCE CHIMIE
IFS MANAGEMENT
CONSEIL NATIONAL DES ACHATS
GIFAS
UNICANCER
SIDIV
FEDERATION HOSPITALIERE DE FRANCE
CNOM
CNPath - Conseil National Professionnel des Pathologistes
FEDERATION FRANCAISE DES METIERS DE L’INCENDIE

ASSOCIATE MEMBERS

BUREAU VERITAS CPS France
LABORATOIRES ANIOS
BRGM - Direction des Laboratoires
DGA Techniques Terrestres
CEPRAL
EZM
AMMER JEAN-FRANCOIS
LCI - CF&R
CEFRI
EGIS STRUCTURES ET ENVIRONNEMENT
ITRON FRANCE
SOCIETE DES PETROLES SHELL
UTAC
ZWIEBEL SAS
AEROMETROLOGIE
SAGEMCOM BROADBAND SAS
GIE LABILAIT
APITI
ENDRESS et HAUSER
INRAE
AFNOR GROUPE
EUROFINS GALYS

PUBLIC INTEREST REPRESENTATIVES

AFITE
MINISTERE DE L’AGRICULTURE
AFOC
MINISTERE DE L’ECOLOGIE & DE LA TRANSITION SOLIDAIRE
DIRECTION GENERALE DES ENTREPRISES
MINISTRE DE L’INTERIEUR
MINISTRE DE L’ECONOMIE (DGCCRF)
CNAFC
COLLEGE FRANCAIS DE METROLOGIE
CNAMTS
MINISTERE DE LA SANTE - DGS
DIRECTION GENERALE DU TRAVAIL
HAUTE AUTORITE DE SANTE
SOCIETE FRANCAISE DE BIOLOGIE CLINIQUE
ASSOCIATION ROBIN DES BOIS
ASSOCIATION LEO LAGRANZ
AGENCE DE LA BIOMEDICINE

CTE SAS
VISKALI ACC
QUALISPORT
SELARL DE BIO. MEDICALE SAMBOURG
ORDRE NATIONAL DES PHARMACIENS
SECTION G
BIO QUALITE
KOLOPP
TESTO INDUSTRIAL SERVICES
VALAB
GINGER CATED
AIR LIQUEE INSPECTION ET SERVICES
12345 ETOILES DE FRANCE
CNAM LCM -Metrology
CALEDONIENNE DES EAUX
FRANCE EDUCATION INTERNATIONALE
LABORATOIRES POURQUERY
METROVALI
SILEBAN
QSE PARTNER
CEKAL ASSOCIATION

CEMAFROID SAS
GMS INTERVENTIONS
LABORATOIRE COLARD
CHU DE NICE - HOPITAL PASTEUR 1
LBM DUBET
MAZARS SAS
SELAS ABO+
JOEL KARECKI
CHU DUJON BOURGOGNE
MEDILAB66
ROCHE DIAGNOSTICS FRANCE
SELAS BIOLICINC
AGRI CONFIANCE
BUREAU PREVENCO
POLE VERIFICATION
QUALITY PARTNER SAS
SOCIETE FRANCAPHONE POUR L’AGILITE
LABORATOIRES DUBERNET
M. GUY NKULU WA NGOIE
RH MOBILITE INTERNATIONALE
Jacques MULBERT
Accredited bodies
- Guislaine BAVELARD
- Caroline CHMIELEWSKI
- Pierre CLAUDEL
- François FARGE
- Alain HOQUET
- Pascal LAUNEY
- Nicole MAURICE

Professional groups of entities using accreditation
- Patrice BARRÉ
- Alain BONNET
- Michel CORDONNIER
- François DAUBENFELD
- Valéry LAURENT

Public Interest Representatives
- Clara ALBERGARIA PACHECO
- Olivier CALVEZ
- Francis CHATELAIN
- Marc HIMBERT
- Maguelonne CHAMBON

Qualified individuals
- Laurent DAHMANI
- Roselyne DEFER
- Céline HECQUET
- Jean-Michel LEFEVRE
- Stéphane MOUCHOT
- Pascal PRUDHON
- Philippe ROUDIER

Accredited bodies
- Olivier DOYEN
- Yannick ONFROY
- Virginie RIVAS
- Emilie TAFOURNEL

Professional groups of entities using accreditation
- Olivier DOYEN
- Yannick ONFROY
- Virginie RIVAS
- Emilie TAFOURNEL

Public Interest Representatives
- Yves BOUHIER
- Laurent CADIOU
- Antoine DE FINANCE
- Marianne KOSZUL

Chairman: Marc HIMBERT
Chairman: Olivier DOYEN
Deputy Chairman: Yves BOUHIER

Laboratories
Certifications
### Accredited bodies
- Jean CANARELLI
- Frédérique CANIS
- Ivan MONNERET
- Philippe PIET
- Bernard POGGI
- Brigitte SAVIE
- Marie-Hélène TOUROYS
- Michel VAUBOURDOLLE
- Jean-Michel VIALLE
- LBM CANARELLI - COLONNA DE CINARCA - FERNANDEZ
- LBM CH VALENCIENNES
- LBM LABOSUD
- LBM NOVABIO
- LBM des Hospices civils de Lyon
- LBM MED-LAB
- LBM CH BETHUNE
- LBM des HUEP DE L’AP-HP
- LBM VIALLE

### Professional groups of entities using accreditation
- Bruna ALVES DE REZENDE
- Catherine BLEI-M- LISZAK
- Philippe CAMPARO
- Francis CHATELAIN
- Elisabeth GORMAND
- Laure NAVARRO
- Etablissement Français du Sang
- Confédération Nationale des Associations Familiales Catholiques
- Conseil National de l’Ordre des Médecins
- Fédération Hospitalière de France

### Public Interest Representatives
- Marianne DESCHENES
- Catherine GUILCHARD
- Philippe JONVEAUX
- Françoise STALLA
- Agence Nationale de Sécurité des Médicaments et des produits de santé
- Direction Générale de la Santé
- Agence de la Biomédecine
- Caisse Nationale d’Assurance Maladie des Travailleurs Salariés

### Qualified individuals
- Pascale BLANGARIN
- Philippe COTTY
- Bernard GOUGET
- Alain SUIRO
- Syndicat de l’Industrie du Diagnostic In Vitro
- Centre de radiologie GRIM
- Bio Qualité
- Laboratoire national de métrologie et d’essais

### Members in advisory capacity
- Vincent DELATOUR

### Accredited bodies
- Evelyne BRIONNE
- Gérard CAYZAC
- François CORRE
- Rémi FONTAN
- Gilles MICHEL
- Pascal NURY
- Charlotte NENNER
- Laurent PEINAUD
- SAUR
- Groupe de Prévention
- SGC TECH
- Cabinet FONTAN
- BUREAU VERITAS SA
- ACRITEC
- APAVE
- DEKRA INDUSTRIAL SAS

### Professional groups of entities using accreditation
- Olivier CHABROUX
- Benoît DALY
- Christophe ERHEL
- Franck GAMBEILLI
- Eric SORGO
- Fédération des Industries Electriques, Electroniques et de Communication
- Fédération Française de Carrosserie Constructeurs
- Association Française du Gaz
- Union des Industries et Métiers de la Métallurgie
- Fédération Nationale des Travaux Publics

### Public Interest Representatives
- Luc BARANGER
- Isabelle MAILLARD
- Christophe PECOULT
- Bernard VAN MARIS
- Fédération Nationale Famille de France
- Ministère du Travail, de l’Emploi de la Formation professionnelle et du Dialogue Social
- Ministère de la transition écologique et solidaire - Direction Générale de la Prévention des Risques
- Ministère de l’Economie et des Finances - Direction Générale des Entreprises

### Qualified individuals
- Thierry GUILARD
- Alain THIBAULT
- Pascal LEMOINE
- Ministère de l’Intérieur – Bureau de la prévention et de la sécurité incendie
- Independent consultant
- Retired
## Financial results in €K

### Balance sheet

<table>
<thead>
<tr>
<th>Assets</th>
<th>Balance sheet 31/12/2019</th>
<th>Balance sheet 31/12/2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross fixed assets</td>
<td>12613</td>
<td>14292</td>
</tr>
<tr>
<td>Depreciation</td>
<td>-7335</td>
<td>-8482</td>
</tr>
<tr>
<td>Net fixed assets</td>
<td>5278</td>
<td>5811</td>
</tr>
<tr>
<td>Accounts receivable and related accounts</td>
<td>7367</td>
<td>6002</td>
</tr>
<tr>
<td>Provisions for receivables</td>
<td>-134</td>
<td>-100</td>
</tr>
<tr>
<td>Accounts receivable</td>
<td>7234</td>
<td>5902</td>
</tr>
<tr>
<td>Other receivables</td>
<td>1250</td>
<td>907</td>
</tr>
<tr>
<td>Provisions for other receivables</td>
<td>32</td>
<td>875</td>
</tr>
<tr>
<td>Marketable securities</td>
<td>1846</td>
<td>1858</td>
</tr>
<tr>
<td>Liquid assets</td>
<td>2484</td>
<td>2969</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>852</td>
<td>813</td>
</tr>
<tr>
<td>Conversion differences</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>18944</strong></td>
<td><strong>18228</strong></td>
</tr>
</tbody>
</table>

### Expenses

<table>
<thead>
<tr>
<th>Year 2019</th>
<th>Year 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff expenses</td>
<td>12310</td>
</tr>
<tr>
<td>Remuneration of assessors</td>
<td>11728</td>
</tr>
<tr>
<td>Mission expenses</td>
<td>3371</td>
</tr>
<tr>
<td>Operating costs</td>
<td>4714</td>
</tr>
<tr>
<td>CET (CVAE and CFE)</td>
<td>199</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>32322</strong></td>
</tr>
<tr>
<td>Depreciation expenses</td>
<td>942</td>
</tr>
<tr>
<td>Provisions for depreciation of accounts receivable</td>
<td>14</td>
</tr>
<tr>
<td>Provisions for risks and operating costs</td>
<td>-</td>
</tr>
<tr>
<td>Provisions for financial risks</td>
<td>-</td>
</tr>
<tr>
<td>Provisions for exceptional expenses</td>
<td>-</td>
</tr>
<tr>
<td>Payment losses</td>
<td>45</td>
</tr>
<tr>
<td>Financial expenses</td>
<td>1</td>
</tr>
<tr>
<td>Exceptional expenses</td>
<td></td>
</tr>
<tr>
<td>Corporate taxes</td>
<td>166</td>
</tr>
<tr>
<td>Profit for the year</td>
<td>327</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>33819</strong></td>
</tr>
</tbody>
</table>

**NB:** figures to be submitted for the approval of the Annual General Meeting

### Liabilities

<table>
<thead>
<tr>
<th>Year 2019</th>
<th>Year 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Social funds</td>
<td>8312</td>
</tr>
<tr>
<td>Year's results</td>
<td>-</td>
</tr>
<tr>
<td>Provisions for risks and charges</td>
<td>145</td>
</tr>
<tr>
<td>Loans and financial liabilities</td>
<td>-</td>
</tr>
<tr>
<td>Provisions for financial risks</td>
<td>-</td>
</tr>
<tr>
<td>Debts to suppliers and related accounts</td>
<td>6063</td>
</tr>
<tr>
<td>Social security, tax and other liabilities</td>
<td>4082</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>15</td>
</tr>
<tr>
<td>Conversion differences</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>18944</strong></td>
</tr>
</tbody>
</table>

### Products

<table>
<thead>
<tr>
<th>Year 2019</th>
<th>Year 2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fees</td>
<td>9519</td>
</tr>
<tr>
<td>Accreditation</td>
<td>20576</td>
</tr>
<tr>
<td>(audits, preliminary studies, review of corrective actions)</td>
<td></td>
</tr>
<tr>
<td>Other (mission expenses, developments, etc.)</td>
<td>3008</td>
</tr>
<tr>
<td>Contributions</td>
<td>125</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>33228</strong></td>
</tr>
<tr>
<td>Agreements with ministries</td>
<td>218</td>
</tr>
<tr>
<td>Writeback to provisions for depreciation of receivables</td>
<td>55</td>
</tr>
<tr>
<td><strong>Writeback to provisions for risks and charges and transfer of operating expenses</strong></td>
<td><strong>226</strong></td>
</tr>
<tr>
<td>Writeback to provisions for financial risks and charges</td>
<td>6</td>
</tr>
<tr>
<td>Writeback to provisions for exceptional risks and charges</td>
<td></td>
</tr>
<tr>
<td>Financial income</td>
<td>45</td>
</tr>
<tr>
<td>Extraordinary income</td>
<td>40</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>33819</strong></td>
</tr>
</tbody>
</table>